HP LASERJET FAX

Postal Regulatory Commission Submitted 10/20/2011 3:27:13 PM Filing ID: 76906 Accepted 10/20/2011



#### Conception Junction Post Office Conception Junction MO 64434-9998 Official Record Index

	em	Official Record findex
_!	No.	Description Date Entered into Record
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	2.	Union Notification of Study
	3.	Station and Branch Optimization Briefing Sheet
	4.	Government Relations & Congressional Notification
	5.	Post Office Photos
	6.	ROAM Maps 2-22-2011
	7.	Postal Locator: Nearby Post Offices, SOCs, Collection Boxes, and APCs
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	9.	Post Office Survey Sheet
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	12.	Post Office Box Fee Group and Total Boxes Rented (FDB)
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- 36. PS Form 4920, Post Office Closing or Consolidation Proposal Fact Sheet
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- 44. Discontinuance Announcement Letter to Internal Managers for Appropriate Actions
- 45. Customer Notification Letter
- 46. Union Notification Letters
- 47. Station Signage (30 Day- Customer Notification Station Closing/Alternate Service Option)
- 48. Public Notice Announcing Station/Branch is closing
- 49. Postal Bulletin Post Office Change Announcement
- 50. Announcement in Postal Bulletin



02/25/2011

MARK MARTINEZ DISTRICT MANAGER MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 6th CI

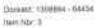
DISTRICT MANAGER MID-AMERICA PFC		DATE
MARK MARTINEZ		02/25/2011
pproval to Study for Discontinuance		
ACQUE LESLIE lanager, Post Office Operations		
	rational efficiencies will be obtained by pro e provided by the rural carrier that serves the dius.	
he above office became vacant when	n the postmaster retired on 05/08/2010.	
ZIP Code Change:	Yes NO 📝 ZIP Code	
Total Customers:	196	
City Delivery:	0	
Intermediate HCR:	.0	
Intermediate RR:	150	
Highway Contract Route (HCR):	.0.	
Rural Rosan (RR):	0	
General Delivery	0	
Near Miles Away; umber of Customers Post Office Box	46	
Near Office Name:	CONCEPTION PO	
ADMIN Miles Away:	10.0	
Proposed Admin Office:	STANBERRY PO	
County	Nodaway	
Finance Number:	281704	
EAS Level:	11	
Zip+4 Code:	64434-9998	
Post Office Name:	CONCEPTION JUNCTION	





			NOTICE OF POST O	FFICE E	MERGEN	CY SUSPENSION			
A. Office	e.								
Name: Area:	CONCEPTION	N JUNCT	ION		District:	State: MO MID-AMERICA PFC	Zip	Code: 54434	_
	sional District	6th		=	County	Nodaway Finance Number	2817	04	=
Post Off	ice 📝	1	Classified Station			Classified Branch		CPO	
• There	e was no Em	ergenc	y Supension for th	is offic	e				

Prepared by:	Russell Jacobson:	Date:	03/10/2011
Title:	MID-AMERICA PFC Post Office Review Coordinator		
Tele No:	(816) 374-9686	Fax No	(816) 374-9120





			NOTICE TO CUSTOMERS	DISTRIC	PERSO	NNEL OF SUSPENSION			
A. Office	E.								
Name: Area: Congresi	CONCEP WESTER signal Distri	N 6t	1	=	District: County:	State MO MID-AMERICA PEC Nodaway	Zip C	ode 64	434
EAS Gra	ide:	THE PARTY	11			Finance Number	281704		
Post Offi	(det	Z	Classified Station	П		Classified Branch		CPO	ш
There w	as no Emer	gency Si	spension for this office						
Prepar	and the	Buesei	I Jacobson				Date	4	03/16/2011
Tittle:			MERICA PFC Post Office Rev	lew Copre	tinator				Openio C
Tele N	10	(816) 3	174-9685				Fax No.		(816) 374-9120





# Post Office™ Locations

PRINT | BACK



Post Office™ Location CONCEPTION JUNCTION 509 S MAIN ST CONCEPTION JUNCTION, MO 64434-9998 (800) ASK-USPS

(800) 275-8777 (860) 944-2260 1.5 mi

**Business Hours** 

Mon-Fri 8:00am-12:00pm 1:00pm-4:00pm Sat 8:00am-10:00am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location - CLYDE 404 MAIN ST CLYDE, MO 64432-9998 (800) ASK-USPS

> (800) 275-8777 (660) 944-2516

2.7 mi

**Business Hours** 

Mon-Fri 7:00am-11:00am Sat 7:15am-11:00am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -CONCEPTION 37114 STATE HIGHWAY VV CONCEPTION, MO 64433-9998 (800) ASK-USPS

> (800) 275-8777 (680) 944-2324

**Business Hours** Mon-Fri

8:00am-12:00pm 1:00pm-4:00pm Sat

8:00am-10:00am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2.9 mi

4 Post Office™ Location -RAVENWOOD 121 S MAIN ST

121 S MAIN ST RAVENWOOD, MO 64479-9998 (800) ASK-USPS

(800) 275-8777 (660) 937-2745

5.9 mi

**Business Hours** 

Mon-Fri 7:00am-12:00pm 2:00pm-5:00pm Sat

8:00am-10:00am

Sun closed Services

PO Boxes Online

Service hours may very. Please check link for business hours.

5 Post Office™ Location -GUILFORD 119 MAIN ST GUILFORD, MO 64457-9998 (800) ASK-USPS

> (800) 275-8777 (660) 652-4403

7.5 mi

**Business Hours** 

Mon-Fri 8:00am-12:15pm Sat 8:00am-10:15am

Sun

Services

PO Baxes Online

Service hours may vary. Please check link for business hours.

### Post Office™ Locations near 64434

By City

CONCEPTION CLYDE CONCEPTION RAVENWOOD GUILFORD JUNCTION

By ZIP Code

54475 64427 84476 64432 64433 64479 64457 64423 84468 64489 54438 64463 64487 64466 64480 64453 54483 64499 64455 64486

People and Business Search Find people and businesses at WhitePeges.com

People Search Search for a person and perform a reverse lookup

on phone numbers and

addresses.

Business Search Search for a business by name or Reverse Phone Number See who is calling you

category nationwide.

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Yellow Pages. White Pages, also nearby

# mapquest ma

Trip to: Conception, MO 64433-9998 2.29 miles 4 minutes



Ø	609 S Main St Conception Junction, MO 64434-9998	Miles Per Section	Miles Driven
•	1. Start out going SOUTH on S MAIN ST toward 5TH ST	Go 0.09 Mi	0.09 mi
4	Take the 2nd LEFT onto 4TH ST.  If you reach 3RD ST you've gone a little too far.	Go 0.2 MI	0.3 mi
L <sub>p</sub>	3. Turn RIGHT	Go 0.1 MI	0.5 mi
4	4. Turn LEFT onto HIGHWAY T.	Go 0.1 Mi	0.6 mi
P	5 Turn RIGHT onto US-136	Go 1.5 Mi	2.1 mi
7 (	Turn SLIGHT RIGHT onto MO-VV.     MO-VV is just past ANGEL ST	Go 0.2 MI	2.3 mi
=	<ol> <li>Welcome to CONCEPTION, MO 64433.</li> <li>Your destination is 0.1 miles past BENEDICT ST If you reach POWER ST you've gone a little too far.</li> </ol>		2.3 mi
P	Conception, MO 64433-9998	2.3 mi	2.3 ml





























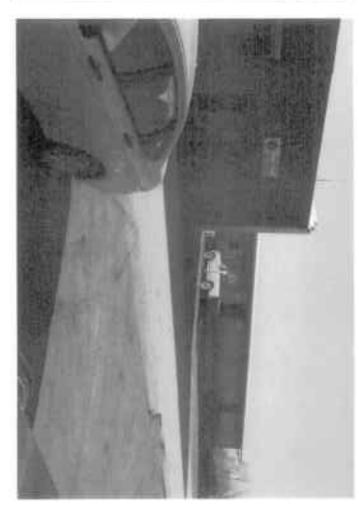








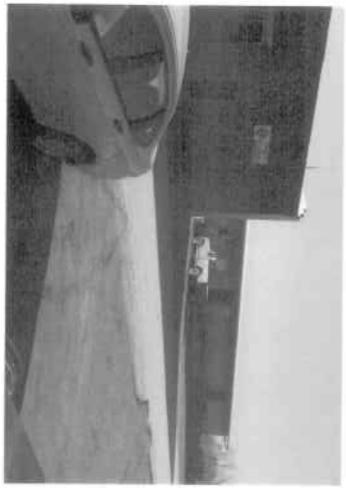












#### PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code CONCEPTION JUNCTION, MO 64434 District Office, State & Zip Code		Poetmaster's Signature R3HQR0	Date 03/26/201	
MID-AMERICA PFC, MO 64108		Olettot Manager's Signature Mark Martinez		
(Check Bpx)			-	
✓ Vacancy Management Review	BER	See Instru on Revers		
Current Office Level		201	tt	
Finance Number	(1:4	26	1704	
General Delivery Families Served	(7-9		a .	
Post Office Boxes/Call Roses Rented	[10-1	19	46	
Possible City Deliveries	(16-21	_	0	
Adventative Rural Soxes Served	(21-25	()	0	
Intermediate Rural Boxes Served	(26-30	0	800	
Administrative Responsibility farm Intermediate Rural Boxes for Other Offices	(21-35	9	50	
Administrative Highway Contract/Star Route Boxes Servett	(391-20)	7	0	
Innermediate Highway Contract/Star Route Boxes Served	(AD-A1		0	
	(44-4)		0	
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices  2	-	-	9	
Number of Carrier Stational Branches  2.	(45-45	4 0	0	
Number of Finance Stational Granches 4.	(\$0-51	77	0	
Number of Contract Stations/Branches & Community Post Offices  So. Does Office Expensions A Seasonal Workload? (bux unit "V" of yest, "V" for yest."	(52-53	3	р	
(Wyou amaker "yes" of this qualities, complete "Seasonal Morkload" section on reverse )  56.	(54)	- 0,	N	
Duration of Experience A Seasonal Workload? (minimum at 6 weeks)	(55-58	£ 19	0	
Does Office Perform Outgoing Distribution for Other Offices?	(87)		N.	
Does Office Perform Incoming Distribution for Offices?	(50)	1.0	4	
Does Office Partices Incoming Secondary Distribution for Offices?	(50)	1 7	v.	
Do You Separate At Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(80)		0:	
Do You Separate All Incoming Flat Size Mail to City & Runal Carner Routes for Your Own Office?	(81)			
Dig You Have Responsibility for Vehicle Maintenance Facilities?	(62)	10 - 10		
Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(62)		0.	
Is Postmaster Lessor for Government Owned Building?	(64)			
Does Office Have MPLSM/SPLSM?	(89)	- *		
Dies Office Distribute Food Stamps?	(85)			

#### PS Form 150, Postmaster Workload Information

Docket 1358554 Page Nor 6a

	Hormat.	Dudny Sessonal Penod
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	46	u
Possible City Deliveries	0	g.
Auministrative Rural Boxes Served	0	
Intermediate Rural Boxes Served	150	0
Administrative Responsibility/Number Intermediate Rural Boxes		0
Administrative Highway Contract/Star Route Boses Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	•	a.
Administrative Responsibility/Number Intermediate Highway Contract: Star Royte Soxes.	0	i i

#### Instructions

- I. Enter oursets evaluated office level.
- 2. Enter the 6 digit post office finance number
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not comins with the total number available. The total should intitude boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible sity deliveries. The total reported should equal the total possible deliveries shown on Form 1021. Carrier Route Report, for the previous accounting period.
- Error the number of administrative boxes served. This is the number of rural mute littles served, within your ZIF Code CNLY by carriers administratively reporting to you. Do not include boxes on the mutes which are in the ZIF Code of an intermediate office.
- Enter the number of intermediate funal bases served. This is the number of funal boxes, within your ZIP Code, served by a camer administratively reporting to another postmatter. For credit, the mail most be incoming to your office and separated to the rockes within your ZIP Code by you or your employees prior to carrier setowarding.
- Enter the number of intermediate rural boxes for which you are artministratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are incated in the ZP Code for another office.
- P Enter the number of administrative highway contract star route boues served. This is the total number of star route bower served withm your ZIP Code ONLY by a contractor for when you have administrative responsibility. Do not include boses on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate ingliving contract star rouns boxes served. This is the total number of star rouns boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your effice and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of hoses served by a contractor for whom you are administratively responsible and which are located in the EIF Code of another office.
- Enter the number of classified stations and/or transfes that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carmer dehiery senses) staffed by postal employees.
- 14. Enter the total number of contract stations, rural stations and community cost offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural corrier.
  - A constructly post office is a contrast unit which provides service in a small constructly.
- 15 To receive credit for a seasonal workload increase the terms shown on the seasonal workload portion of the form thust show a 25% increases and most last for a minimum of it weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its antirety.

#### Questions 16 Thru 25 Should Se Answered Y (Yes) or N (No)

- 16. Ones office separate massed outgoing mail originating in other associate offices in three dupt ZIP CODE designating offices and/or area dashbuson commiss and demonstrate a culting, facing and cancelling coeration?
- 17 Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 12 Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all mooning letter size mult to oily, rural and/or size routes?
- Does office separate all moorning fats to only ancien rural carrier roules without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air variety office under your jurisdiction?
- Di you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Wo	rksheet for	calculating Wo	rkloa	d Servi	ce Credi	t (WSC)	for Po	st Offices		
Office Name:	CONCEPT	ION JUNCT	TION								
Office Zip+4:	64434 -999	8	Dis	trict	MID-A	MERICA	PFC				
				Activ	ity WS	Cs					
General Deli	very Families	Served (Ite	m 3, PS Form 15	(0)			000 88	0	X 1.0	180	0
			(Item 4, PS Form					46	X 1.0		46
Possible City	Deliveries (It	em 5. PS F	orm 150)					0	X 1.33		0
Administrativ	e Rural Boxes	s Served (It	em 6, PS Form 1	50)	19911		-	8	X 1.0		0
Intermediate	Rural Boxes	Served (Ner	n 7, PS Form 15	0)	0.000			150	X 0.7	=	105
Administrativ (Item 8, PS	e Responsibil Form 150)	ity for Inten	nediate Rural Bo	xes fo	or Other	Offices	-				
G.								0	X 0.3	=	0
Administrativ	e Highway Co	intract/Star	Route Boxes Se	rved							
(main w. F.c	Fulli 100)							0	X 1.0	=	0
Intermediate	Highway Con	tract/Star R	oute Boxes Serv	ed							
(Item 10, P	S Form 150)		********		[a,a,a] = [a]			0:	20409290		
Artministrativ	e Responsibil	the for Intern	nediate Highway	Cont	ract/Rts	r Poute		0	X 0.7		
Boxes for Ot	ner Offices (Its	m 11, PS F	orm 150)	-	act of	- Nodise	-	0	X 0.3	(4)	0
			Total Activity \	VSCs	- ( ( ) ( )		101				151
				Reven	ue WS	Cs					
Fir	at .		25 revenue un	its: 1	.00	×	25 units		=	25.00	
Ne	xt		275 revenue un	ts 0	50	×	19 units		= 3	9.50	
Ne	xt		700 revenue un	its C	25	×	0 junits		2 3	0.00	
Ne	1x	- 1	6000 revenue un	ts C	10	×	0 units		=	0.00	
		Balanc	e of revenue un	ts: 0	.01	×	0 units		= .	0.00	
	139	l'otal revenu	e WSCs							34.50	
Activity WSC	s 151	+ Revenu	e WSCs =	34.50	_ Bas	e WSCs	185	50	≈ EAS Grade	11	
Previous eva	duation EAS	grade	11								
Effective dat	e of change in	service ho	irs.						0.5	appropriati	
	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		flect the approp	riate F	AS ore	rie)		_		ирргориал	0)
					and give						
Worksheet o	ompleted by										
JOANNE DE	AN				JOA	NNE T.D	EAN@U	SPS.	JOV		
Printed Nam	9			_	Sign	nature					
MID-AMERIC	CA PFC Distric	t Review C	oordinator		03/2	5/2011					

# Window Transaction Survey

		Window Tran	saction Survey			
PO Name	CONCEPTION JUNCTION	ZIP+4	64434 - 9998	Completed By:	JOANNE DEAN	
Survey Period.	02/26/2011	through	03/11/2011			

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-4. Window Transaction Record, PS Form 2007-8, Window Transaction Record, PS Form 2007-8, Window Transaction Conversion, and PS Form 2007-C. Window Transaction Survey Use hash marks (((iii)) for daily entires in the columns. To obtain the average daily number of transactions, divide the total number of transactions diving the survey period by the number of days in the

		Priority Parcels Money	100	Passports Meter	Вох	Cortified Insured Special	Misc	Nanrevenue
Day/Date	Sales (777)	Orders (1,083)	C.O.D (1.969)	Settings (5.06)	Rent (2.875)	Service (1,792)	Services (1.787)	Services (1.188)
Sat - 02/26	-	0	0	0	0	0	0	-
Sun + 02/27	0	ō	0	0	0	0	0	0
Mon - 02/28	7	ci	0	0	÷	0	0	+3
Tue - 03/01	9	6	0	0	1	0	o	ય
Wed - 03/02	4	-	0	0	+	39	0	2
Thu - 03/03	π.	0	0	0	0	0	0	(0)
Fri - 03/04	33	0	0	0	,-	,-	0	0
Sat - 03/05	Cr.	-	0	0	0	0	0	-
Sun - 03/06	0	0	0	0	0	0	0	0
Mon- 03/07	er er	٠	0	0	-	2	0	
Tue - 03/08	2	0	0	0	0	0	0	8
Wed - 03/09	2	2	0	0		0	a	7
Thu + 03/10	r)	0	0	0	0	0	0	2
Fri - 03/11	ч	-	0	0	0	0	0	9
TOTALS	443	80	0	0	8		o	43
Time Factor	777.X	1.083	X.1.969	X 5.06	X 2.875	X 1.782	X 1.787	X 1.188
Daily Average	2.7	200	0.0	0.0	4.4	1.2	0.0	4.3
Average Number Daily Transactions:			8.8		Average	Average Daily Retail	etal	10.3

## Survey of Incoming Mail

Docket: 1558884 - 64434

Hem Nor. 11. Page Nor. 1

Survey of Incoming Mail (Record in Pleces)

Post Office Name and Zip+4 CONCEPTION JUNCTION 64434 - 9998

Dates Recorded	02/26/2011	through	03/11/2011
Daniel Description		nnough	00011112011

Date	Letters		F	lats	Pa	rceis	Ot	Other	
	First Class	Standard	First Class	Standard	Priority	Standard			
Sat + 02/26	249	396	19	324	3	12	5	0	
Sun - 02/27	0	0	0	0	0	0	0	0	
Mon + 02/28	314	185	13	254	2	7	12	0.	
Tue - 03/01	238	333	7	515	4	3	3	0.	
Wed - 03/02	625	116	- 6	359	1	9	3	0	
Thu - 03/03	289	144	- 8	143	3	8	3	0	
Fri - 03/04	356	66	12	299	2	14	11	1	
Sat - 03/05	259	391	9	181	1	7	1	- 1	
Sun - 03/06	0	0	0	0	0	0	0	0	
Mon - 03/07	335	406	10	388	1	9	4	0	
Tue - 03/08	142	110	2	377	0	3	2	. 0	
Wed - 03/09	275	143	5	154	2	7	9	0	
Thu - 03/10	304	104	7	112	1	5	- 8	0	
Fri - 03/11	249	218	11	329	7	3	3	0	
TOTALS	3,635	2,612	107	3,435	24	87	64	2	
Daily Average	302.9	217.7	8.9	286.3	2.0	7.3	5.3	0.2	

Signature of Person Making Count:

Printed Name:

JOANNE DEAN JOANNE DEAN

Date:

03/16/11

#### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

CONCEPTION JUNCTION 64434 - 9998

Dates Recorded 02/26/2011 through 03/11/2011

Date	Letters		F	lats	Pa	rcels	0	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	23	0	0	0	0	. 0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	175	0	.0	0	0	0	1	0.
Tue - 03/01	199	0	3	0	0	1	0	0
Wed - 03/02	81	0		0	- 1	0	- 0	- 0
Thu - 03/03	68	0	0	0	1	:0	0	0
Fri - 03/04	89	0	0	0	0:	:0	0	0:
Sat - 03/05	40	0	D	0	0	1	0	0
Sun - 03/06	0	0	. 0	0	0	0	0	0
Mon - 03/07	201	0	2	0	8	0	0	0
Tue - 03/08	117	0	2	0	0:	1	0	0
Wed - 03/09	62	0	1	0	0	1	-0	0
Thu - 03/10	73	0	0	0	0	0	0	0
Fri - 03/11	100	0	:3	0		0	0	0
TOTALS	1,228	0	12	0	3	- 4	1	0
Daily Average	102.3	0.0	1.0	0.0	0.3	0.3	0.1	0.0

Signature of Person Making Count:

JOANNE DEAN

Printed Name:

JOANNE DEAN

Date:

03/16/11



#### 03/24/2011

#### OIC/POSTMASTER

#### SUBJECT: CONCEPTION JUNCTION Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the CONCEPTION JUNCTION Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the CONCEPTION JUNCTION Post Office, Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 04/07/2011. This information will be entered into the official record for public viewing.

Post Office Box	46
General Delivery	0
Rural Route (RR)	- 0
Highway Contract Route (HCR)	0
Intermediate RR	150
Intermediate HCR	0
City Delivery	.0
Total Customers	196

If you have any comments on alternate means of providing services to the CONCEPTION JUNCTION customers, please provide them below:

n/a

JOANNE DEAN Post Office Review Coordinator

Comments:

cc: Official Record



#### 03/03/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CONCEPTION JUNCTION Post Office, 64434 - 9998, located in Nodaway County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JOANNE DEAN Post Office Review Coordinator MID-AMERICA PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record



Docker 1258884 Sept Mr. 14

03/02/2011

page 2

Nodaway County Sheriff's Department 404 N Vine St. Maryville MO. 64468

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CONCEPTION JUNCTION Post Office, 64434 - 9998, located in Nodaway County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

RUSSELL JACOBSON
Post Office Review Coordinator
MID-AMERICA PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

office Administration

cc: Official Record

NODAWAY COUNTY SHERIFF'S DEPT. 404 NORTH VINE MARYVILLE, MO 64468 Ducket 1378884 - 04438 Itom We: 17 Page Nitr. 1

	Post Office Name	CONCEPTION JUNCTION	ce Survey Sheet	64434-9998
	Congressional District	6th	Date	03/25/2011
		bout the facility, such as structura ble), security, and other deficienc	al defects, safety hazards, lack of running cies or factors to consider.	g water or restrooms (if so,
	is the facility accessible	to persons with disabilities?	Yes No	
ć	Leuse terma? 30-day cur	ncellation clause?		
	Are suitable alternate qu None known	arters available for an independe	ent Post Office? If so, where?	
	List potential CPO sites. None known			
	A see the sea seems at extreme or		plants areas	
	F1 (5) (5) (5) (5)	eter customers or permit mailers' em by name and address.	Yes 🖍 No	
	If yes, please identify the	em by name and address. reer employees will be affected a	Yes No  and what accommodations will be made ral carrier to Conception. Helen Jenson.	
10	Which career and nonca Career - David Luke, Re How is mail received and box be retained? Will a lo	em by name and address.  reer employees will be affected a  and Carrier - Plan is to Move Rus  dispatched at the office and at wi	and what accommodations will be made ral carrier to Conception. Helen Jensen, hat times? How will this be affected by	PMR/OIC
	Which career and nonca Career - David Luke, Re How is mail received and box be retained? Will a lo	em by name and address, reer employees will be affected a and Carrier - Plan is to Move Ru dispatched at the office and at wi cked pouch be utilized? (4A.1) around 7:10 AM and dispa	and what accommodations will be made ral carrier to Conception. Helen Jensen, hat times? How will this be affected by	PMR/OIC
	Which career and nonca Career - David Luke, Re How is mail received and box be retained? Will a lo Mail received by HCR (64)	em by name and address, reet employees will be affected a ral Carrier - Plan is to Move Rus dispatched at the office and at wi oked pouch be utilized? (4A1) around 7:10 AM and dispa are installed?	and what accommodations will be made ral carrier to Conception. Helen Jensen, hat times? How will this be affected by atched at 4:30 PM	PMRVOIC
10	Which career and nonca Career - David Luke, Re How is mail received and box be retained? Will a lo Mail received by HCR (64 How Post Office boxes	em by name and address, reer employees will be affected a and Carrier - Plan is to Move Rus dispatched at the office and at wi cked poach be utilized? [4A1] around 7:10 AM and dispatche installed? are installed?	and what accommodations will be made ral carrier to Conception. Helen Jenson, hat times? How will this be affected by atched at 4:30 PM  136 46 08:00 - 12:00 - 13:00 - 16:00 M-F	PMRVOIC
7.	Which career and nonca Career - David Luke, Ro How is mail received and box be retained? Will a lo Mail received by HCR (64 How Post Office boxes a How Post Office boxes a What are the window se	em by name and address.  reer employees will be affected a  aral Carrier - Plan is to Move Rus  dispatched at the office and at wi  cked pouch be utilized?  14A1) around 7:10 AM and dispat  are installed?  are used?  rvice hours?	and what accommodations will be made ral carrier to Conception. Helen Jensen, hat times? How will this be affected by atched at 4:30 PM  136 46 08:00 - 12:00 - 13:00 - 16:00 M-F 08:00 - 09:50 S	PMR/OIC
	Which career and nonca Career - David Luke, Ry How is mail received and box be retained? Will a lo Mail received by HCR (64 How Post Office boxes a	em by name and address.  reer employees will be affected a  aral Carrier - Plan is to Move Rus  dispatched at the office and at wi  cked pouch be utilized?  14A1) around 7:10 AM and dispat  are installed?  are used?  rvice hours?	and what accommodations will be made ral carrier to Conception. Helen Jenson, hat times? How will this be affected by atched at 4:50 PM  136 46 08:00 - 12:00 - 13:00 - 16:00 M-F 08:00 - 09:50 S 00:00-23:59 M-F	PMR/OIC
10	Which career and nonca Career - David Luke, Re How is mail received and box be retained? Will a lo Mul received by HCR (64 How Post Office boxes a What are the window se What are the lobby bour	em by name and address, reer employees will be affected a and Carrier - Plan is to Move Rui dispatched at the office and at wi cked pouch be utilized?  4A1) around 7:10 AM and dispa are installed?  are used?  rvice hours?	and what accommodations will be made ral carrier to Conception. Helen Jensen, hat times? How will this be affected by atched at 4:30 PM  136 46 08:00 - 12:00 - 13:00 - 16:00 M-F 08:00 - 09:50 S	PMR/OIC liscontinuance? Will a collection

#### Post Office Survey Sheet/continued)

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		equipment in the Post Office is not owned by the Postal Service (e.g., Fout Office Boxes gerator, microwave oven, coffcemaker, spaceheater	2 - 30 - 100			
11.	1000	otential CBU/parcel lockers sites and distances from present Post Office site.  pplicable				
12	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?					
	no.					
13,	Rural	delivery/HCR delivery.				
	a.	What is current evaluation?	433			
	16.	Will this change result in the route being overburned?	Yes 📝 No			
	If so, what accommodations will be made to adjust the route?					
	60	How many boxes and miles will be added to the route?	48, box 0 Miles			
	d.	What would be the additional annual expense if the route is increased?	8067			
	e.	What is the one-time cost of CBU/purcel locker installation (id appropriate)*	0			
	Ľ.	At what time of the day does the carrier begin delivery to the community?	10:00			
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🗹 No			
		If so, how?	0			
14.		Post Office box fees at the facility that will provide alternative service different from the imaed? If so, how (Cost)?  More  Sume Less	ose at the office to be			

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#### Community Survey Sheet

Post Office Name	CONCEPTION JUNCTION	XII+4	64434-9998
Congressional District	6th	Date	03/25/2011
Incorporated?		Yes No	
Local government provi	ded by:	City of Conception Jun	ction
Police protection provid	ed by	Nodaway County Sheri	ff's Dept
Fire protection provided	by:	Tri - C Volunteer Fire i	Dept
School location:		Jefferson C-123 Public	School
According to the Facility	is expected? (Please document your se ies Planning website there is a projecter	growth of one person and one bu	siness by 2015.
	ercial, or business growth is expected? ies Planning website there is no project		
Are there any special co Is the Post Office facility	special historical events related to the o minimity events to consider? y a state or national historic landmark ( I estate office when verification is need	see ASM 515.23)*	
	economic make-up of the community ( inly of self-employed businesses, farms		loyed, firmers)?
school bus stop, commu Do employees of the off	es are provided by the Post Office (e.g., mity meeting location, voting place, gov fice offer assistance to senior citizens ar made for these services if the Post Offi	vernment form distribution center. id handicapped)?	

|| Nucket || 1558384 - 84434 | || Bass Nhr || 17 || Page Nhr ||

# Highway Contract Route Cost Analysis Form

		Est	Highway ( imated Cost f	Contract Route or Alternative Service	0	
Office I	Name:	CONCEPTION JUNCTION	====			
Office 2	čip+4:	64434 -9998	District	MID-AMERICA PFC		
10		the number of additional to be added to the route		0	x 3.64 hours per year	0.00
2		the number of additional to be added to the route		0.00	x 10.40 hours per year	0.00
				Tota	al time added to the route	0.00
3.		he HCR hourly rate ct Area Manager, Purchasing/Co )	intracting			0.00
		Total additional com	pensation (H	CR hourly rate x tota	I time added to the route)	0.00

POST OFFICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		1. Bake Prepared 0.0207201		
2. Post Office Name	1. State and ZIP + 4 Code				
DONCEPTION JUNCTION	WO. 64434-9998	I Telephone	annual Posterial		
District, Customer Service     Mid-AMERICA PFC     WESTERN	8. County 7. Congressional Desired				
Reason for Proposal to Discontinue     Our in inciding sectional 2. Operatorial     Substitutes within obtained by providing the observate service. 3. Regular and effective service can be provided by the horse carrier that service the community. A Thora are 2 offer post office section.  11. Saming		Proposed Permans  I. Heure of Service	ant Alternatio Service		
	a Tire MF	54	1 766		
A PM PM PM Viscancy Research & Date Individ. Occupied (Section 1)	98.00 × 12.06, 12.08 × 18.00	D8-00: +0:00:	Window Ploars Per Week		
s 2 00 Caree Non-Ceres	a: Lustry Time M-F 60 b3-23 ba	DM CD-15:00	37.56		
s. Curriers PM POSITION Lines. Downgrated from EAS-11 (160)EAS-11 st hold Comes-0 kepth Comes-0 No of Type-Coreer-0 4 No of Others-C No of Others-C No of Non-Coreer-0					
13. Number of Customers Served	14.	Daily Volume (Pleses			
a General Delivery 0	Types of Mad	Respond 3	Displiched		
L FC Bis 46	a Frei-Osca	620	(02)		
a City Delivery 0	ti Newspaper	296			
If Runt Dervery 0	c.Patal	* 1			
Highway Contract Route Box	d Other		0:		
t Total	e Trial	629	103		
g No. Receiving Duplicate Service 0	f. has of Postage Maters				
h. Average No. Daty Transactions 8 60	g. No. of Permits		11-		
Finances a FF 2008 2009 2010	Rocelpts 6.24,338 8.21,881 8.17,254	h, EAS Step 1 PM Stanks Sallery (no Cols) 3 51792	c, PM Fringe Benefits (33.8% of th) (517.335)		
Restat Owner: I Lessed // Japane Summer Seni	content	Amuelle	sees \$ 5220		
	Calle attenuels quadres available	18.0	No		
<ol> <li>Club styleocarring increases 2: Operational emolecicus we be sentened by price managed custom from service the community. 4. There are 2 other post office.</li> </ol>	a within a 2 mile radius.	Legan wie eintere	and the particular		
17. Schools, Churches and Organization in Service Area. No. 3  Jefferson C-123, 91. Columbia Church, Kingma of Columbia, American- Legion, Tin-C Fire Department, City of Consequent, Jul., Tin-C Housing Corporable.	19. Administrative Emerative Flame STANBEHRY PO White Service Hoors M-F	EAE   1.00   1.0	6 Miles Away 10.0 SAT 20.00 10.00 SAT 24 Hours		
18. Guistimates of Service Area No. 15	20. Nearest Foat Office stild	offerent fings attorned			
Betterson School, Recibinger Line and Dreset MF A Agn-Service Dennie Scieber Ceretructum Celus Lager Electini. Strueby Plumberg and Theocrap Parker Searches Guttering Freen Load Contracting Spire Repair. In Meanthus McClary Yearh Service, Auto Street Trucking Tin-C Housing Care. J. A.L. Hwating & Coding City of Conception Sunction. Mattern Bros. No. Struet Petro Re.	Native CONCEPTION PO EAS 11 Miles Away 1.7  Viritins Service House Mus 0810 1650 1650 1650 10 00 10 1				
	pared by		and the rest of the second		
Pircel Name and Tile JOANNE CEAN  THE DISCOURTE CONTINUES NAME JOANNE DEAN JOANNE DEAN JOANNE DEAN JOANNE DEAN	TOANNE DEAN LOGISUI KANSAS CITY , MO		(818) 37A-9860		
PE Farm #926, July 1993	101 - 101 -				



03/28/11

#### OIC/POSTMASTER

SUBJECT: CONCEPTION JUNCTION Post Office

Enclosed are questionnaires addressed to customers of the CONCEPTION JUNCTION Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/13/11 for further review.

Joanne Dean Post Office Review Coordinator Enclosures



03/29/2011

POSTAL CUSTOMER CONCEPTION JUNCTION POST OFFICE CONCEPTION JUNCTION, MO 64434

Dear Postal Service Customer

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Conception Junction Post Office retired on 05/08/2010. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload: 2. Operational efficiencies will be obtained by providing the alternate service: 3. Regular and effective service can be provided by the rural carrier that serves the community: 4. There are 2 other post offices within a 2 mile radius:

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Stanberry Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Stanberry Post Office, located 10.0 miles away. Hours of service at this office are 08.00 16:00. Monday through Finday, and 08:00 10:00 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Conception Post Office, located 1.7 miles away. Hours of service at this office are 08 00 16 00. Monday through Enday, and 08 00 10 00 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/14/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the St. Columba Church Hall at 311 Rosevelt St on Thursday. April 14, 2011 from 17 00 to 19 00 to enswer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time

If you have any questions, you may call Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely.

JACQUE LESUE Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO: 64108-9000

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

2



#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CONCEPTION JUNCTION Post Office for each of the following:

Pot	stal Services	Daily	Weekly	Monthly	Never
38.	Buying Stamps				
b.	Mailing Letters				
Œ.	Mailing Parcels				
ıd.	Pick up Post Office box mail				
8	Pick up general delivery mail				
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
¥.	Buying stamp-collecting material				
Ott	er Postal Services				
8.	Entering permit mailings	YES	☐ NO		
b	Reselting/using postage meter	YES.	☐ NO		
No	npostal Services				
э,	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES YES	□ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	□ NO		
0.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ark, or shop	ping, or for	personal n	eeds?
		YES	NO		
	If yes, please explain.	-			
	Company of the Property of the				



		Bett	er	Just as Good	No Opinion	Worse
	If yes	please ex	plain			
	For wt		ollowing di	o you leave your community? (Che	ck all that apply.) Where do you g	to obtain these
		Shoppir	19			
		Person	II needs			
		Banking	)jj			
		Employ	ment			
		Social n	eeds			
	Do yo			usinesses in the community?		
		Yes	No			
					The state of the s	
	If yes,		continue to	o use them if the Post Office is disc	continued?	
	If yes,			o use them if the Post Office is disc	continued?	
me		would you		o use them if the Post Office is disc	continued?	
	ei .	would you		o use them if the Post Office is disc	continued?	
		would you		o use them if the Post Office is disc	continued?	
dre	ei .	would you		o use them if the Post Office is disc	continued?	
dre	e: ess: ohone:	would you		o use them if the Post Office is disc	continued?	



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#### Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the CONCEPTION JUNCTION Post Office for each of the following:

1000	ital Services	Daily	Weekty	Monthly	Never
B.	Buying Stamps		X		
b.	Mailing Letters		X		
С.	Mailing Parcels		A		
d.	Pick up Post Office box mail		×		
9.	Pick up general delivery mail		X,		
60	Buying money orders				K
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
ħ;	Sending Express Mail			X	
	Buying stamp-collecting material		Ø		
Ott	er Postal Services				
ä,	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services	1			
a:	Picking up government forms (such as tax forms)	75, YES	☐ NO		
ь.	Using for school bue stop	YES	DE NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	/A NO		
	If yes, please explain:	_	1		
d	Using public bulletin board	YES	NO P		
о.	Other	YES	1X NO		
	If yes, please explain.		y.		
Do	you pass another Post Office during business hours while traveling to or from w		_	personal n	eeds7
	If yes, please explain:	YES	□ NO		

	Better	Just as Good		No Opinion	☐ Worse			
lf s	ves, please explain							
-								
For	which of the following di wices?	o you leave your community? (Cher	ox all that app	ly.) Where do you g	o to obtain these			
Z	/							
5	C Personal needs							
	Banking		Th Eco					
£	Employment							
	Social needs							
Do	you currently use local b	usinesses in the community?						
	Yes No							
If y	es, would you continue to	use them if the Post Office is disc	antinued?					
	Yes No							
sme:	- Y.							
ddress:								
elephone:								
- Constant								



2.

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Item Nor. 21 Page Nor. 2

#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the CONCEPTION JUNCTION Post Office for each of the following:

Pos	tal Services	Daily	Weekty	Monthly	Never
a.	Buying Stamps			$\boxtimes$	
6.	Mailing Letters	$\boxtimes$			
c.	Mailing Parcels			$\overline{\boxtimes}$	
d.	Plok up Post Office box mail.				
φ,	Plot up general delivery mail	$\boxtimes$			
f.	Buying money orders				$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
ħű.	Sending Express Mail				$\boxtimes$
Ę:	Buying stamp-collecting material				X
Ott	er Postal Services				
ii.	Entering permit mailings	YES	⊠ NO		
b.	Resettingrusing postage meter	YES	X vo		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	YES	ĬXÌ NO		
b.	Using for school bus stop	YE5	₩ NO		
8	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:				_
ď.	Using public bulletin board	☐ YES	⊠ NO		
e.	Other	☐ YES	NO.		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ri	eeds?
		YES	X NO		
	If yes, please explain:				_

	☐ Better		Just as Good	X	No Opinion		Worse
If ye	s, please explain						
	which of the following ices?	do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese
X	Shopping						
$\boxtimes$	Personal needs						
Z	Banking						
	Employment						
X	Social rieeds						
M.H.	ou currently use local		s the community?			22	
Doy	ou currently use loca	0	the community?	ontinued?	,	22	
Doy	ou currently use loca	o s to use them i		ontinued?	,	72	
Doy	ou currently use loca  Yes No.  No.  Would you continue	o s to use them i		antinued?		22	
Do y	ou currently use local  Yes No s. would you continue  Yes No	o s to use them i		-	nception		MC
Do y If yes	ou currently use loca    Yes   No   Yes   No	Z LA	The Post Office is disc	-			MC

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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Page Nor. I

#### Postal Service Customer Questionnaire

Po:	stal Services	Daily	Weekly	Monthly	Never
N.	Buying Stamps				M
э,	Malling Letters				$\boxtimes$
C.	Mailing Parceis				Ø
d.	Pick up Post Office box mail				M
ž.	Pick up general delivery mail				Ø
Ü	Buying money orders				$\boxtimes$
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
1.	Sending Express Mail				Ø
C.	Buying stamp-collecting material				$\boxtimes$
Oti	ner Postal Services				
R.	Entering permit mailings	YES	Ŋ NO		
Ь.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
3	Picking up government forms (such as tax forms)	YES	NO X		
b.	Using for achool bus stop	YES	⊠ NO		
o,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:			-	_
d.	Using public bulletin board	☐ YES	X NO.		
e.	Other	YES	₩ NO		
	If yes, please explain:		100-43		_
D-	you pass another Post Office during business hours while traveling to or from w	one or shore	ping or for	personal o	eeds?
49	And hass displies a new cruiter wasted has made under study in a many in	X YES	□ NO		
	If yes, please explain.		-		

if that apply.) Where do you g	o to obtain these
nued?	
ception Job M	0 64434
	ception John M



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# Postal Service Customer Questionnaire

Po	estal Services	Delle	044000000	027/07/0	1000000
ū,	Buying Stamps	Daily	Weekly	Monthly	Never
b.	Mailing Letters	П	IV		
c	Mailing Parcels	П	V	[7]	
ď.	Pick up Post Office box mail	IV/			
w.	Pick up general delivery mail				
1.	Buying money orders	E)	177		
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	П
h.	Sending Express Mail				1
l.	Buying stamp-collecting material		1	prod.	_/
Oth	er Postal Services	-	1	-1	M
3.	Entering permit madings	YES	NO NO		
b.	Resetting/using postage meter	YES	TU NO		
Nor	postal Services	1	3000011		
2.	Picking up government forms (such as tex forms)	YES	NO		
b.	Using for school bus stop	YES:	NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	TU NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	□ NO		
ø.	Other	☐ YES	□ NO		
	If yes, please explain:		1-1111		
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	rsonal nee	ds?
	If yes, please explain:	YES	NO NO		

	Better	Just as Good		No Opinion	Worse
If yes.	please explain				
I Favorer	and the street of the street of		and the second	OF BUILDING STATE OF	or the second second
services		ng do you leave your community? (Ch	еск ан глат арр	y.) vynere do you g	o to cotain triese
12	Shopping Y	Marguille			
<b>B</b>	Personal need	* marquille			
	Banking	Marguille			
4	Employment	Maryville			
TU	Social needs	Maryville			
Do you	currently use loo	cal businesses in the community?			
	Yes 🗆 1	NO MFA			
If yes, w	vauld you continu	ue to use them If the Post Office is dis	scontinued?		
	Yes 🗆	Na			
me					
me					
ame: ddress					
5dress:					
5dress:					
idress lephone	and the latter of the latter o		nd describ to be the	in Barreri' Thirstoll was a	on taking the time to
saress	lestionnaire:	nents on a separate piece of paper an			9
steress steresses and any	uestonnaire.	ou should Keep	o fi a	pen! 6	o from 8.
ste sase add any mplete this qu	ink yo	ou should Keep	o fi a	pen! 6	o from 8.
steress: steresses and any miplete this quarter this quar	ink yo		o fi a	pen! 6	o from 8



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#### Postal Service Customer Questionnaire

 Please check the appropriate box to indicate whether you used the CONCEPTION JUNCTION Post Office for each of the following:

Pot	stal Services	Daily	Weekly	Monthly	Never
в.	Buying Stamps				×
b.	Mailing Letters				X
G.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
1.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
ķ.	Buying stamp-collecting material				X
Ott	er Postal Services		2 - 0		
ä.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	T YES	X NO		
No	npostal Services				,
8	Picking up government forms (such as tax forms)	YES	⊠ NO		
D.	Using for school bus stop	YE\$	€ NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	if yes, please explain:				
¢.	Using public bulletin board	☐ YES	XN0		
е.	Other	YES	XNO.		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	bing, or for	personal re	eds?
		YES	☐ NO		
	If yes, please explain;	(a) (380)			
				110	

We live 6/12 miles from Maryville, Work in Maryville, in Maryville School district. It would be absorbtely stupid for us to have a Starteny alliess.

	Better	Just as Good	No Opinion	Worse
If yes	, please explain.			
_				
Forw	hich of the following do	you leave your community? (Ch	ack all that apply.) Where do you g	o to obtain these
servic	Shopping C	ma. "08.		
2		- Comment		
X	Personal needs	Margalle		
X	Banking	Maryulle		
X	Employment S	Marwille		
4	Social needs	man ele		
1		Mary		
Dow	ou currently use local bu	sinesses in the community?		
-	Yes X No			
120		use them if the Post Office is di	scontinued?	
If yes		use them it are note of the area.		
	☐ Yes X No			
,	0. 4.	Marie M	E maney	
16 V	xan + 3	gravac /		
ress	30568	300 St	ut	
	1	15.75	660-0	D 6111-21
phone	660-58	7-1343	0000-80	2 341 21.
	11/2/11			
œ.	412111			
sse add	any additional comment	s on a separate piece of paper a	and attach it to this form. Thank you	u for taking the time to
plete th	is questionnaire.			. to char
	unhappy	ey if our	aldress wr itis Conce from Ma	· Zimi Oit 1
ery		A 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	L INACI	aru Tri
ery	1 1/2	I enough -	une concy	- 0 ',



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# Postal Service Customer Questionnaire

Po	ostal Services	940,000	1444004400	220000000	ACCOUNT.
8:	Buying Stamps	Daily	Weekly	Monthly	Never
-	AMPLIE CO = "			1	1
0.	Mailing Letters				8
Ċ,	Mailing Parcels				1
d,	Pick up Post Office box mail				Y
0.	Pick up general delivery mail				Ø
1	Buying money orders		E		Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				₩.
'n.	Sending Express Mail				Ø
1	Buying stamp-collecting material				D/
Oti	her Postal Services	2775	1444		121
ž.	Entering permit mailings	YE\$	☑ NO		
ь.	Resetting/using postage meter	YES	IN NO		
No	npostal Services	No.	(1-1-1-)		
a,	Picking up government forms (such as tax forms)	YES	19 NO		
Ď.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	V NO		
	If yes, please explain:	\\	577		_
ď.	Using public bulletin board	☐ YES	1 NO		
9,	Other	TV YES	-		
	centified wait because we around everyon	Weise	- W. W 12 - W 12	pick	up
Do:	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	G9?
		YES	□ NO		
	If yes, please explain:		W-7555		
	we both work in Margrille				_

		☐ Better		Just as Good	□ N	o Opinion		Worse
	If yes,	please explain	4					
4.	For whit	ch of the follows?	ing do you leave	your community? (Chec	k all that apply.)	Where do you g	o to obtain th	lese
		Shopping	All	Maryrille	-that v	also	OLLY	Schoo!
	2	Personal nee	ds	J				distric
	E'	Banking						
	II'	Employment	E					
	13	Social needs						
Name	Ric	□ Yes □	Rita.	Piveral				
Addre	ss: 32		295	St - Conce	ption	Jct, M	0 64	434
Telepi	none ( ol	0-5	82-508	8				
Date	4-3	3-11						
er, en eren sen f.	nam this out	Less and All Law are not and Turners		ate piece of paper and				time to
0	ur (	only c	encern c	s the cert Stanberry to go 4h	to pic	K it lup	- we	2

		Better		Just as Good		☐ No Op	inion		K v	/orse
	If yes	, please explain:	LIVIR	L NEXT to	MFA	Elvator	I	6176V6	2017	+3 .W
	(C)	would Hater	TEO-LAKE OWF	KEHPERE .	A MAZI	BOX UP	har	+H 4711	116	IKUES
4	For wit	nich of the following d	you leave	your community? (	Check all the	at apply.) Whe	ere da y	ou go to obt	ain the	se.
	风	Shopping	MALY	vzIIt						
	X	Personal needs	11							
	×	Banking	7.3							
		Employment	11							
	R	Social needs	1/							
5. Nam	Do yo	Social needs  u currently use local b  Yes No would you continue to  Yes No	usinesses in		discontinue	d?				
5. Nam	Do you If yes.	u currently use local b  Yes No would you continue to  Yes No No OHNAY R	usinesses in	the Post Office is			644	130)		
Nam	Do you If yes.	u currently use local b  Yes No would you continue to  Yes No OHNAY R	usinesses in	the Post Office is			644	134)		



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Item filter 21 Page filter 2

# Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			W	
	b.	Mailing Letters				
	ō.	Malling Parcels				I
	d.	Pick up Post Office box mail				Ty-
	0.	Pick up general delivery mail				I
	£.	Buying money orders				1
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
	ħ.	Sending Express Mail				Z
	ikai	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES!	11/10		
	b,	Resetting/using postage meter	YES	_T-40		
	No	npostal Services				
	ä.	Picking up government forms (such as tax forms)	YES	UNO		
	b;	Using for school bus stop	YES	WNO		
	Q.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
		If yes, please explain:				
	đ,	Using public bulletin board	YES	IJ-NO		
	ē.	Other	YES	ILMO		
		If yes, please explain.	-			
2	Da	you pass another Post Office during business hours while traveling to or from w			personal	leeds?
			YES YES	WNO		
		If yes, please explain:				

tf yes, ple	sase explain				
-					
For which services?		ou leave you	r community? (Cher	k all that apply.) Where do you g	a to obtain these
	Shopping				
	Personal needs				
	Banking				
□⁄	Employment				
	Social needs				
ĪS	Yes No Ves No Ves No Ves No			ontinued?	
lame: [4	Herine	Em	millen	) # / (X / )	T1 M. 1007
Address 30	17 B. Wa 1de0-85	U	ton Apt	+4 Conseption	JY 1110 6948



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# Postal Service Customer Questionnaire

	Pos	tal Services			Daily	Weekly	Monthly	Never	
	n,	Buying Stamps							
	b.	Mailing Letters				IXL			
	¢.	Mailing Parcels							
	d.	Pick up Post Office box mail				0			
	e.	Pick up general delivery mail							
	t.	Buying money orders		, N					
	g.	Obtaining special services, including of Mail, Delivery Confirmation, or Signati.	Certified Mail, Reginare Confirmation	stered Mall, Insured					
	b.	Sending Express Mail							
	le-	Buying stamp-collecting material		19					
	Oth	ner Postal Services							
	a,	Entering permit mailings			YES	☐ NO			
	ь	Resetting/using postage meter			YES	□ NO			
	No	npostal Services							
	4.	Picking up government forms (such as tax forms)			YE\$	_ NO			
	b.	Using for school bus stop			YE\$	□ NO			
	Ç.	Assisting senior citizens, persons with	disabilities, etc.		X YES	□ NO			
wi	ш	Wyes, please explain:	be livings	mail to a	ore	in be	ad w	with	el
	d.	Using public bulletin board	•		YES	Ď,NO			
	0.	Other			YES	☐ NO			
		If yes, please explain:							
2.	Do	you pass another Post Office during bu	siness hours while	traveling to or from w	ork, or shop	ping, or for	personal n	eeds7	
	1797	######################################			YES	X NO			
		If yes, please explain:	0			N.			

	Better	Just as Good	No Opinion	Worse
If y	es, please explain.			
		o you leave your community? (	Check all that apply.) Where do you	go to obtain these
9.30	vices?	100		
X	Shopping MG	murille, mo		
X	Personal needs	n: 1:14 1	1	
255,		maryour "	10-	
X	Banking	marwoille 1	no	
1	Employment   /	11/0	senior extin	er and it
	esispoyment C	am retured	/	en anax
	Social needs 4	retter place	to home	
1.000	-	1000		
-	UTO).	Outlineases in the economical		
DO.		cusinesses in the community?		
	Yes No			
If ye	es, would you continue t	o use them if the Post Office is	discontinued?	
	Yes No			
	0	8 S		
	Large 1	Valle Doct		
-	X aran C	ouncy.		10 7 5 W M
	33246-32	o St. Conce	et in at me	64434
55 .	23246-27	o sti conce	pron ger, rife,	01.01
	111 -	ca = 11 a	0.800	
hone:	460-2:	52-5102		
2	1/4-/6	111		
9	19-/	//		
10			NO SOCIETY OF THE WORLD	
e add	fany additional commer	its on a separate piece of pape	r and attach it to this form. Thank yo	u for taking the time to
eue 0	A +/	A us Pariso	a fine sur ask for one	el carrier
1	I Muns	a we make	- your	1.4
13.2	- A		6 - 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(21111 (11/11



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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			X	
b.	Mailing Letters	X			
¢.	Malling Parcels			$\boxtimes$	
ð.	Pick up Post Office box mall	X			
4.	Pick up general delivery mail	Ø.			
t,	Buying money orders				Z
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B.
n.	Sending Express Mail				X
11.	Buying stamp-collecting material				X
Ot	her Postal Services				
	Entering permit mailings	YES	NO X		
b.	Resetting/using postage meter	☐ YES	X NO		
No	inpostal Services				
8.	Picking up government forms (such as tax forms)	YES	NO NO		
6	Using for school bus stop	YES	X NO		
8	Assisting senior citizens, persons with disabilities, etc.	YES	17 NO		
	If yes, please explain:				
		-		_	
d.	Using public bulletin board	YES	XI NO		
ė.	Other	YES YES	12 NO		
	If yes, please explain:	_			
2. 00	you pass another Post Office during business hours while traveling to or from w			personal r	eeds?
		YES	X NO		
	If yes, please explain:		-57A-2		

o to obtain these
o to obtain these
o to obtain these



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hem Nbr. 21 Page Nbr. 3

### Postal Service Customer Questionnaire

405	tal Services	Daily	Weekly	Monthly	Never
š.	Buying Stamps				1
b.	Mailing Letters				
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
ti	Buying money orders				12
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
H.	Sending Express Mail				4
	Buying stamp-collecting material				
Ott	er Postal Services				
n,	Entering permit mailings	YES	1 NO		
b,	Resetting/using postage mater	☐ YES	□ NO		
No	npostal Services				
à.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	₩0	2	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	10		
	If yes; please explain:		_	_	
d.	Using public bulletin board	☐ YES	J-160		
0.	Other	YES	HNO		
	If yes, please explain		-		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	aing, or for	personal n	eeds?

	Better		Just as Good	No Opinion	☐ Worse
If yes.	please expla	sin			
ill.	Harry Sealing Section	etionene. Hadeo nuer aluno		CONTRACTOR OF THE STATE OF THE	o to obtain those
service		876 2	J. 500	eck all that apply.) Where do you g	o to optain piese
H	Shopping	Mary	ille, Stanbe	rry	
4	Personal r	reeds Mary	Ville, Stanba	m	
H	Banking	10000 2000	ville	0	
	Employme				
	Social nee	ds			
2.	Ves [	No	s in the community? m if the Post Office is dis-	continued?	
G	ary		on Low Rox	0	
ss . 3	2420	1 Ineq	dow KOG		



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#### Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
э.	Buying Stamps				A
b.	Mailing Letters				A
¢.	Mailing Parcels				$\geq$
d;	Pick up Post Office box mail				M
ø.	Pick up general delivery mail				$\boxtimes$
1.	Buying money orders				$\bowtie$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
h.	Sending Express Mail				$\geq$
1	Buying stemp-collecting material				$\boxtimes$
Ott	ner Postat Services		2000		
a.	Entering permit mailings	YES	M NO		
b	Resetting/using postage meter	YES	NO NO		
No	npostal Services		-04		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	X NO		
à	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	if yes, please explain:				
d.	Using public bulletin board	YES	IX NO		
e.	Other	YES	XNO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	ping, or for		eeds?
	If yes, please explain: Manualle To				

		Better		Just as Good		No Opinion		Worse
tt y	es, plea	sse explain						
-					_			
	which o	of the following di	you leave	your community? (Chec	k all that app	ly.) Where do you gr	to obtain t	hese
X	A Line of the Land	nopping 16	MUVIL	e.				
TX.	Pr	ersonal needs	100000	write				
IX IX	Б:	anking	W2	iville				
TK.	+ Er	mployment	Mar	inite				
D	S	sciel needs	Ma	stille				
	-			J.				
5. Do	уои сип	Yes No	usinesses i	the community?				
H ye	es, woul	~	use them	f the Post Office is disc	ontinued?			
		Yes No						
lame 9	1178	shouls.	+ Dox	unic Danu	2.0			
- 6	410	00 6				(Ct. M	2	
ddress:	29	691	JU15"	St, Conc	XII I GLUX	1 701/01		
elephone	81	10-273	-41a	98				
-								



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#### Postal Service Customer Questionnaire

08	ital Services	Daily	Weekly	Monthly	Never
	Buying Stamps				
	Mailing Letters				
	Mailing Parcels				
	Pick up Post Office box mail				
į,	Pick up general delivery mail				$\Box$
	Buying money orders				
ŀ	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	Sending Express Mail				
	Buying stamp-collecting material				
Oth	er Postal Services				
1	Entering permit mailings	YES	□ NO		
	Resetting/using postage meter	YES	□ NO		
ioi	npostal Services				
	Ploking up government forms (such as tax forms)	YES.	I NO		
	Using for school bus stop	YES	ON.		
500	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	_			-
1	Using public bulletin board	YES:	□ NO		
	Other	YES	□ NO		
	If yes, please explain:				
lo.	you pass another Post Office during business hours while traveling to or from w	rark, or shopp	ping, or for	personal ne	seds?
	30091 Kite Rd mo 64434	YES	□ NO		
				A 11	0
	Post Office If Rowte is	N-	100	Bro	ken
			123		
i	up it would seem nor.	e to	25,6	1/2	101
d	so Part of western Section	90	ing	-	5
	Maryville instead of Star				
	(1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	_/	e :	1	
h	in Farther Than Maryv! le	10	A	Al	
	E1 57		1	e va	145

		Better		Just as Good	☐ No Opinion	☐ Worse
If ye	s, pleas	e explain:				
_						
For v		the following d	o you leave	your community? (Cher	ok all that apply.) Where do you g	o to obtain these
$\Box$	Sho	opping				
	Per	sonal needs				
	Bar	nking				
	Em	playment				
	Soc	iai needs				
	>.—					
Do y			usinesses i	n the community?		
	-	Yes No			5 742	
If yes			o use them	if the Post Office is disc	ontinued?	
	ш	Yes No				
150						
one:						



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#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stampa				X
b.	Malling Letters	$\boxtimes$			
C,	Mailing Parcels				$\boxtimes$
d.	Pick up Post Office box mall				Ø
e.	Pick up general delivery mail				$\overline{\mathbb{X}}$
t	Buying money orders				X
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
'n.	Sending Express Mail				123
$\mathfrak{F}_{r}$	Buying stamp-collecting material				$\boxtimes$
Ott	er Postal Services				
n,	Entering permit mailings	YES	NO 🔯		
b	Resetting/using postage mater	YES	Z NO		
No	npostal Services				
ß.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d	Using public bulletin board	YES	₩ NO		
Q.	Other	YES	NO.		
	If yes, please explain:	20	it le	Her e	2
	our hard los for our Carrier to per	Edp			23/4
Do	you pass another Post Office during ousiness hours while traveling to or form w	The state of the s	and the second	personal n	<del>=0</del> 05/
		YES	NO.		
	If yes, please explain:				
	I can sent to Philatelii Center for sta	mps			

	Better	Just as Good	No Opinion	Worse
if yes	, please explain:			
For wh	nich of the following do es?	you leave your community? (	Check all that apply.) Where do you	go to obtain these
Ø	Shopping }	o Mary with		
V	Personal needs	to Maryne	Eli	
E	Banking	margalle		
	Employment	Retried		
	Social needs	Unich - Panah	to Det - Relation	Spontury
	u currently use local bu	usinesses in the community?		<i>J</i>
20 90	d content and today of			
Do yo	Yes X No			
20000	would you continue to	use them if the Post Office is	discontinued?	
20000	HOUSE CONTRACTOR OF STREET	use them if the Post Office is	discontinued?	
20000	would you continue to	Use them if the Post Office is  Apriles Amn	discontinued?	
20000	would you continue to	Charles Am State Hw	discontinues?  Limper  V Con	Got Mo 6



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# Postal Service Customer Questionnaire

	No. 14 To Page 1992	-		
3 8	Buying Stamps			$\boxtimes$
1	Mailing Letters			8
	Mailing Pancels			M
1.	Pick up Post Office box mail			M
9.	Pick up general delivery mail		9-	$\boxtimes$
	Buying money orders			Ø
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D.
1.	Sending Express Mail			Ø
	Buying stamp-collecting material			Ø
Othe	er Postal Services			
a	Entering permit mailings	YES	≥ NO	
ь	Resetting/using postage meter	YES	M NO	
Non	postal Services		Mark Control	
n.	Picking up government forms (such as tax forms)	YES	NO.	
b.	Using for school bus stop	YES	₽ NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.	
	If yea, please explain:	_		
d	Using public bulletin board	YES	Ŋ, NO	
ø.	Other	YES	X NO	
	If yes, please explain:	_		
Do	you pass another Post Office during business hours while traveling to or from w			needs?
		X YES	NO	

		Better	Just as Good	No Opinion	Worse
	If yes.	please explain.			
	-				
4	For whi	ich of the followir	ng do you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
	X	Shopping	MARY UILLE		
	×	Personal need			
	X	Banking	MARYVILLE		
	Ø	Employment	MARYWILLE		
	-t	Farctory-solve-	AT AN OUR DAY OF THE PERSON		
55		⊠ Yes □	ue to use them if the Post Office is dis-	continued?	
5.5	Do you	currently use loc Yes  would you contin	cal businesses in the community? No ue to use them if the Post Office is disc No	continued?	
A Colonia	Do you	currently use loc Yes  would you contin Yes  WARA	cal businesses in the community?  No ue to use them if the Post Office is disc  No  S Wood		
5. Name	Do you	currently use loc Yes  would you contin Yes  WARA	cal businesses in the community? No ue to use them if the Post Office is disc No		Jct MO
lame	Do you	currently use loc Yes  would you contin Yes  WARA	cal businesses in the community?  No ue to use them if the Post Office is disc  No  S Wood		Jct MO
lame Addre	Do you If yes,	currently use loc Ves  would you contin Ves   MAR/	cal businesses in the community?  No us to use them if the Post Office is disc  No  2100 RD C		JCT MO
Name Addre	Do you If yes,	Currently use loc	cal businesses in the community?  No ue to use them if the Post Office is disc  No 210N RD C  582247/  -//	onegation	
lame Addre	Do you If yes, it iss. 5	yes   would you conting   Yes	tal businesses in the community?  No ue to use them if the Post Office is disc  No 2100 RD C	d attach it to this form, Thank	



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### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	8,	Buying Stamps			×	
	b,	Mailing Letters				N
	¢.	Mailing Parcels			M	
	ď.	Pick up Post Office box mail				K
	9,	Pick up general delivery mall				K
	ř.,	Buying maney orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			180	
	ħ.	Sending Express Mail				礟
	i.	Buying stamp-collecting material				B
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	NO.		
	D.	Resetting/using postage meter	YES	图 NO		
	No	npostal Services				
	8,	Picking up government forms (such as tax forms)	YES!	ZINO		
	b.	Using for school bus stop	YES.	NO.		
	¢.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
		If yes, please explain.	_			
	d.	Using public bulletin board	YES	D NO		
	ė.	Other	YES	NO		
		If yes, please explain:				_
2	Do	you pass snother Post Office during business hours while traveling to or from w	rark, or shop	ping, or for	personal r	needs?
			YES	M NO		
		If yea, please explain:				

	☐ Better	Just:	as Good		No Opinion	Warse
If yes	s, please explain:					
For w	mich of the following ces?	do you leave your o	ammunity? (Chec	ck all that app	y.) Where do you g	o to obtain these
TY.	Shopping					
×	Personal needs					
X	Banking					
	Employment					
N	Social needs					
200						
	yes No	o to use them if the F		no crar		
If yes	Yes No.	o to use them if the F	Rung	ontinued?	ception	Junction 1
	Yes No.	o to use them if the F		no crar	ception	Junction 1



2

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### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps				V
b,	Mailing Letters				B
c,	Mailing Parcels				4
d	Pick up Post Office box mail				U
9.	Pick up general delivery mail				
1.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			E CONTRACTOR	ionally -n
ħ.	Sending Express Mail				I mon
i.	Buying stamp-collecting material				4
Ot	ner Postal Services				
В.	Entering permit mailings	YES	4/10		
b.	Resetting/using postage meter	YES	W NO		
No	npostal Services				
a	Picking up government forms (such as tax forms)	YES	1 NO		
b	Using for school bus stop	YES	U NO		
Œ.	Assisting senior citizens, persons with disabilities, etc.	YES	U NO		
	If yes, please explain:			_	
ď,	Using public bulletin board	YES	19 NO		
е.	Other	YES	19 NO		
	If yes, please explain:			_	
De	you pass another Post Office during business hours while traveling to or from w			personal n	eeds7
		V YES	□ NO		
	in Maryville, sh to Con. Jct. to pick up certified	00 10	Mar	vvill	e.
	in Maryvilla school district House	to mak	e. 500	cial	trip.
	La Con tot to pick up certified	orre	egist	ered	mail -
	Very inconvenient		V	-0174 (65)	
	VETY INCONVENION				

		Better		at as Good		No Opinion	☐ Worse
	If yes	please explain.	AUGAN-				
4		nich of the following d	c you leave yo	ur community? (Chec	k all that app	ly.) Where do you go	to obtain these
	service	Shopping					
	Ø	Personal needs					
		Banking					
	Q/	Employment					
	ω/	Social needs					
			TO STATE OF STREET	DOMESTIC TO A CONTRACTOR			
3.	Do you	purrently use local t	businesses in t	ne community?			
	If yes,	would you continue t	to use them if the	ne Post Office is disc	intinued?		
		Yes No.					
Nam	6 7	Beth S	Strue	бу			
Addr	855: ¿				Co	nception	Jct. MO 6443
Tele	phone:	660-5	582-8	504			
		4-1-11					



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# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Neve
8.	Buying Stamps				X
b.	Mailing Letters				X
G)	Mailing Parcels				X
ď.	Pick up Post Office box mall				X
e.	Pick up general delivery mail				X
	Buying money orders				V
ij.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mall				$\boxtimes$
L,	Buying stamp-collecting material				X
Oth	er Postal Services				
8.	Entering permit mailings	T YES	X NO		
b.	Resetting/using postage meter	YES	NO 💢		
No	npostal Services				
ā.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	X NO		
G.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
a.	Using public bulletin board	☐ YES	₩ NO		
0.	Other	YES	X NO		
	If yes, please explain:		-		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
		X YES	□ NO		
	Meryville Mo. Post office				

	Better	Just as Goo	od 🔲	No Opinion	Worse
If yes	please explain				
_					
For wh		you leave your commu	unity? (Check all that app	y.) Where do you g	o to obtain these
X	Shopping	Musyville	MO.		
K	Personal needs	/ 11	550.78 Hb		
$\square$	Sanking	ei			
X	Employment	1.0			
Ø	Social needs	10			
1					
12					
		usinesses in the commu	inity?		
Do yo	🔀 Yes 🗌 No				
Do yo	Yes No would you continue to	usinesses in the commu			
Do yo	🔀 Yes 🗌 No				
Do yo	Yes ☐ No would you continue to ☐ Yes ☐ No	use them if the Post Of			
Do yo	Ves□ No would you continue to Ves□ No Vermit La	use them if the Post Of	ffice is discontinued?	Tot. m	0. 6443
Do yo	Ves□ No would you continue to Ves□ No Vermit La	use them if the Post Of		Jet. m	0. 6443



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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly Never
ij.	Buying Stamps			
b.	Mailing Letters		TZ/	
ů.	Mailing Parcels			
d,	Pick up Post Office box mail	E/		
9.	Pick up general delivery mail	B		
r.	Buying money orders			
ц.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
ж	Buying stamp-collecting material			
Ott	ner Postal Services		,	
a.	Entering permit mailings	YES	19 NO	
8.	Resetting/using postage meter	YES	1 NO	
No	npostal Services			
a,	Picking up government forms (such as tax forms)	YES	UNO	
b	Using for school bus step	YES	IN NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	FNO	
	If yes, please explain:			
	Using public bulletin board	TUYES	TIND	
d.	Using public market busis	F-10 00 22	Transfer Control	
0	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	months of	personal needs?
		YES	NO	
	If yes, please explain;			

3. pres	viously received Post (	carrier delivery, there v Office box service or ge will compare to your p	neral delivery service.	ur delivery service — complete this section.	proceed to question How do you think	1 4. If you carrier route
	☐ Better	T Just	is Good	No Opinion		Worse
	If yes, please explain:	Ida no	t want	to trave	0 100	rilesto
	act my	male	or pac	trages.	- wou	ud
N	Sther Was	Concepto	000 000	office	on have	aRRI
4.	For which of the follow services?	ing do you leave your o	ommunity# (Check all	that apply.) Where do	you go to obtain th	ese at mi
	Shopping	marie	ille \		7	10110
	Personal nee	ds marin	lille_	00	mot w	met to
	Banking	Manuella	100	Sala	an yn	answill
	Employment	mayer	11/2 /	Acht.	au m	all
	Social needs	- mary	-10 O	200	eith	U. Don
	R Social Lesses	Maryus	ue, si	· Jee	Weint	to driv
5. 1	Do you currentfyuse li	cal businesses in the c	ommunity?	/4	0-170	niles
75 E	₩ Yes □		7.	to	get Sa	t. mail
1		nue to use them if the P	ost Office is discontinu	mar Ders	luce.	
	Yes 🗆	No				
Name:	Doug +	Marsha	Lagu	)		
Address	P.0 BO	x 223	Concest	ion Oc	t ma	. 64434
-5-27-175	660-9	44-21-13	2	0		
Telepho	ne: 0'60 - 7	17-061	)			
Date	4/4/11					
Please a	/ / add any additional opn	ments on a separate p	ece of paper and attac	h It to this form, Than	k you for taking the	time to
	e this questionnaire.					
Goin	in to lit	anbirry nvience pay for mind	Son m	ail aspu	ld be	a
0001	y we so	1	0. 1	n sha		to
All	re inco	nvience	. + The	. extra	muce	n
-		001 00	the W	aste of	fue	L,
tra	wel +	my go	banch	er 1	box at	- our
Doul	d not	mind	navasa	_ ~~	, , , , , , , , ,	
hon	ll.		U			



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#### Postal Service Customer Questionnaire

Pos	ital Services	Daily	Weekly	Monthly	Never
а;	Buying Stamps			K	
b:	Mailing Letters	X			
G:	Mailing Parcels			本	
d,	Pick up Post Office box mail	$\boxtimes$			
9.	Pick up general delivery mail	>			
ř.	Buying money orders				X
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			d	
h.	Sending Express Mail				
į,	Buying stamp-collecting material				K
Ott	ner Postal Services				
8,	Entering permit mallings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	A NO		
No	npostal Services				
9	Picking up government forms (such as tax forms)	YES.	₩ NO		
D,	Using for school bus stop	YES	⊠ NO		
9	Assisting senior citizens, persons with disabilities, etc.	YEŞ	X NO		
	If yes, please explain:				
d,	Using public bulletin board	X YES	□ NO		
θ,	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	rock, or shop	ping, or for	personal n	eeds7
	over the transfer of the transfer that the transfer of the tra	X YES	□ NO		
	If yes, please explain:	Conce	price	P.O.	

		Better		$\boxtimes$	Just as	Good			No O	pinion		Worse
If yes	pleas	e explain	#6	del	weer.0	to	run	dec		Public	School	);
For wh		the follow	ving do ye	u leave	yaur com	munity?	(Oheck a	all that app	ly.) Wh	ere da you	go to obtain	these
网	Sho	pping		Int	240	ell-						
	Per	sonal nee	eda		1							
V	Bar	nking		-/1	ve-jo	ee						
	Em	ployment										
A	Soc	cial needs										
	would	Yes   Yes	No , inue to us No	Some e them i	I the Pos	t Office is	discont		0		3	
55:	Ĵ	7614	U.S	Hw	7-					- Sug Tuo	1 1477	6
	/	10-	- 440	- 1	16							



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### Postal Service Customer Questionnaire

Pot	tal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps			$\boxtimes$	
b	Mailing Letters		$\boxtimes$		
Ç	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail	M			
Ð	Pick up general delivery mall				$\square$
ĸ	Buying money orders				N
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\Box$
h.	Sending Express Mail				M
¥.	Buying stamp-collecting material				$\boxtimes$
Ott	er Postal Services				
8.	Entering permit mailings	YES	NO.		
b,	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
а	Picking up government forms (such as tex forms)	YES YES	☐ NO		
b	Using for echool bus stop	YES	☑ NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø №		
	If yes, please explain:	_			
d.	Using public bulletin board	⊠ YES	□ NO		
e.	Other	YES	₩ NO		
	If yes, please explain.				_
Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeds?
		YES	NO NO		
	If yes, please explain:	-	_	_	

		Better			ust as Goo	od			o Opin	ion		Worse Worse
If yes	pleas	se explain:	1	need	100	95	do	700	10	30	my	mail
For wit		the following	ig do y	ou leave yo	our commu	inity? (Che	eck all th	at apply.)	Where	e do you	go to ob	tain these
图	Sh	opping		Mar	yeall	le.						
	Pe	rsonal need	is	4	7			-				
$\square$	Ва	nking		Mar	yeri l	k						
N	Ēπ	ployment		Conca	dian							
	So	cial needs		7								
			300									
2	would	ently use loc Yes  you contin	No ue to u Na		he Post Of		continue	d?		eller or	0.7	44/34/



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### Postal Service Customer Questionnaire

tal Services	Daily	Weekly	Monthly	Never
Buying Stamps			B	
Mailing Letters		U		
Mailing Parcels				9
Pick up Post Office box mail				
Pick up general delivery mail				4
Buying money orders				
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
Sending Express Mail				
Buying stamp-collecting material				4
ner Postal Services				
Entering permit mailings	YES	19 NO		
Resetting/using postage meter	YES	PNO		
Picking up government forms	YES	TUNO		
Using for school bus stop	YES	₽ NO		
Assisting senior citizens, persons with disabilities, etc.	YES	@NO		
If yes, please explain				_
Using public bulletin board	☐ YES	<u>U</u> 100		
Other	☐ YES	U/No		
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from w			personal r	eeds?
If yes, please explain: Maryville Post OFFice	15110			_
	Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ser Postal Services  Entering permit mailings  Resetting/using postage meter  mostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:  you pass another Post Office during business hours while traveling to or from wards.	Mailing Letters  Mailing Parcels  Pick up Post Office box mail.  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Ber Postal Services  Entering permit maillings  Resetting/lusing postage meter  Postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other:  If yes, please explain:  you pass another Post Office during business hours while traveling to or from work, or shop	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  per Postal Services  Entering permit mailings  Pick up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other:  If yes, please explain:  you pass another Post Office during business hours while traveling to or from work, or shopping, or for yes in No.	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail.  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Ber Postal Services  Entering permit mailings  Resetting/using postage meter  Inpostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:  YES NO  If yes, please explain:  YES NO  YES NO

3. pre	viously	rece	ived Post Office bo	x service	there will be no change o or general delivery se your previous service	to your delivery service — procestrylce, complete this section. How	ad to question 4. If you do you think carrier route
			Better		Just as Good	No Opinion	☐ Wionse
	If yes	plea	se explain;				
	_	_					
4.	For we		f the following do y	evael no	your community? (One	eck all that apply.) Where do you g	to to obtain these
		St	nopping				
		Pe	ersonal needs	1/	1/	- 2/1	
		Ba	enlong	1	1/	111/1/2	
		En	nployment	11	1404	707	
		So	ocial needs	1			
	Barrier .		ently use local busi		o the community?		
5.	Do yo		Yes No	ilitae ea	is the community?		
	If yes,	-		se them	if the Post Office is dis	continued?	
		W.	Yes No				
Name			Allen	He	osh	<u> </u>	
Addres	5:		30273 Li	beut	× Red Con	ception Jet Me	,
Teleph	one:		(82-49	01		·	
Date:			4-4-11				



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# Postal Service Customer Questionnaire

Post	tal Services	Daily	Weekly	Monthly	Never
D.	Buying Stamps			X	
60)	Mailing Letters			<b>S</b>	
6.3	Mailing Parcels				X
d):	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
ė.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h:	Sending Express Mail				M
ĥ.	Buying stamp-collecting material				$\boxtimes$
	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
80	Picking up government forms (such as tax forms)	YES	₩ NO		
D.	Using for school bus stop	☐ YES	M NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:		-	_	
ď.	Using public bulletin board	☐ YES	⊠ NO		
е.	Other	YES	□ NO		
	If yes, please explain				
	you pass another Post Office during business hours while traveling to or from w	onk or shop	ping or for	personal r	eeds?
D0	you pass another Post Unitie during business rooms write advertig to 4. 17.1.		□ NO		

	Better		Just as Good		No Opinion	☐ Worse				
It yes	please explain									
-			1							
For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?									
Ø	Shopping									
Ø	Personal needs									
×	Banking									
X	Employment									
M	Social needs									
	u currently use local	hunimanan i	the community?							
UD YO	Yes No		, the community,							
			f the Post Office is disc	ontinued?						
If yes,	Yes No									
If yes,										
-	201									
-	on		1.79							
-	on Conception	JC	t Mr. 6	4474						



2.

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#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	selder
o;	Buying Stamps					×
b.	Making Letters			$\boxtimes$		
Ġ	Malling Parcels	13				
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail				Ø	
t	Buying money orders					7
ġ.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					X
ñ,	Sending Express Mail					X
Į.	Buying stamp-collecting material				EA.	
Ott	er Postal Services					
в.	Entering permit makings	YES	Ŋ NO			
Ď,	Resetting/using postage meter	YES	Ø NO			
No	npostal Services					
ä,	Picking up government forms (such as tax forms)	YES	₩ NO			
ti.	Using for school bus stop	YES	M NO			
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO			
	If yes, please explain:					
ď.	Using public bulletin board	☐ YES	NO K			
ø.	Other	YES	☐ NO			
	If yes, please explain:				_	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7	
		YES	Ø vo			
	If yes, please explain:				_	
					_	

		Better		Just as Good		No Opinion	X Worse
If ye	s, plea	se explain:					
_							
	which o	f the following do	you leave	your community? (Cher	k all that appl	y.) Where do you go	to obtain these
M	St	sopping MA	ivrz	lle, MO			
×	Pe	ersonal needs	11	, i			
Ø	Ba	enking Ra	Jenu	00d, MD			
	Er	nployment		-5500-0-00150000			
П	Sc	cial needs					
		ereseconocure casor	nger apertossa				
Do y	ou cum	rently use local bu	sinesses i	the community?			
If ye	4	Control Total	use them	f the Post Office is disc	ontinued?		
	Ø	Yes No					
	1.00	2400 01 04 12	W.	14			
N	ar	y ( ) +	enry	<del></del>			7
35:	412	Berr	Y	Concept	ion	Jet, MO	64436
ione:	8/	E 660	94	4-2591		W1	



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### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
n.	Buying Stamps			ZEK.	
b.	Mailing Letters	A			
Ç.	Mailing Parcels				H
a:	Pick up Post Office box mail	A			
9.	Pick up general delivery mail	-13			
g E	Buying money orders				西
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
1	Sending Express Mail				一位
4	Buying stamp-collecting material				X
Ott	ner Postal Services				
В.	Entering permit mailings	YES	ANO		
ь	Resetting/using postage meter	☐ YES	A NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	NO		
b.,	Using for school bus stop	YES YES	1 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	A NO		
	If yes, please explain:				_
d,	Using public bulletin board	YES	□ NO		
0,	Other	☐ YES	☐ NO		
	Things for sale or events com		P.		
Do	you pass another Post Office during business hours while traveling to or from w	ork, brahop	ping, or for	personal n	eeds?
		- YES	☐ NO		
	If yes, please explain:				
	Consoption, MO				

3.	previously	rece	ived Post Offic	e box service	here will be no change or general delivery se your previous service	to your delivery service — proceed proces, complete this section. How or ?	d to question 4. If you do you think carrier routs
			Batter		Just as Good	No Opinion	☐ Worse
	If yes.	plea	se explain:				
4:	For whi	ich o	f the following:	do you leave		ack all that apply.) Where do you g	o to obtain these
	-12	-	opping \ \	laryvi	1000	106 @	
	4	Pe	rsonal needs "	J. LOUB	yeville		
	A	Ba	inking 7	OVERV	loca		
	A	Εn	nployment (	erre	notes		
	M	So	ocial needs	naryv		pend ou mkon	ids only
5.	Do you		ently use local		n the community?		
	If yes,		The second secon	to use them	if the Post Office is dis	continued?	
Na	me (	X					
Ασ	dress;	P	O Bo	X			
Te	ephone:	C	meggi	Emoi	om 45		
Da	n 4	- 5	5- ac	711			



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# Postal Service Customer Questionnaire

os	tal Services	Daily	Weekly	Monthly	Never
A.	Buying Stamps			<b>E</b>	
1.	Mailing Letters				
1.5	Mailing Parcels			200	
i.	Pick up Post Office box mall				麗
i.	Pick up general delivery mail			8	
	Buying money orders				塵
2.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			3	
3	Sending Express Mail				灾
	Buying stamp-collecting material				塵
Oth	er Postal Services				
á.	Entering permit mailings	YES!	_ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Not	npostal Services				
B.	Picking up government forms (such as tax forms)	YES	NO.		
о.	Using for school bus stop	YES	M NO		
E.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain;				
d:	Using public bulletin board	☐ YES	M NO		
0.	Other	TYES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	Carolina of the Committee	personal r	eeds7
		YE5	NO NO		
	If yes, please explain:				

	Better	013	Just as Good		No Opinion	☐ Worse					
If yes	please explain:										
-											
For w		g do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these					
<b>a</b>	Shapping										
	Personal need				-						
(2)	Banking										
<b>(26)</b>	Employment.										
<i>17</i> 6	Social needs										
<b>(31)</b>	Social needs										
	u currently use loc		the community?								
Do yo	u currently use loc	No	the community? If the Post Office is disc	ontinued?							
Do yo	u currently use loc	No ue to use them I		ontinued?							
Do yo	vould yeu continu	No ve to use them No	f the Post Office is disc								
Do yo	would you continu	No ve to use them I No Lanth	the Post Office is disc								
Do yo	vould yeu continu	No ve to use them I No Lanth	the Post Office is disc								
Do yo	would you continu	vo ve to use them I vo Lanth 320 S	o Lohan								



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## Postal Service Customer Questionnaire

101	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps			X	
i,	Mailing Letters	$\boxtimes$			
	Malling Parcels				X
i.	Pick up Post Office box mail				V
	Pick up general delivery mail				Ø
	Buying money orders				$\bowtie$
b.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
i kog	Sending Express Mail				X
	Buying stamp-collecting material				
tr	er Postal Services				
	Entering permit mailings	YES	X NO		
	Resetting/using postage meter	YE5	X NO		
lo	npostal Services				
	Picking up government forms (such as tax forms)	YE5	X NO		
	Using for school bus stop	YES	X NO		
	Assisting senior citizens, persons with disabilities, etc.	YES.	X NO		
	If yes, please explain:	100-20	Sat		
•	Using public bulletin board	☐ YES	□ N0		
	Other	YES	☐ NO		
	If yes, please explain:				

	Better		Just as Good	No Opinion	☐ Worse
If yes	, please explain	Y			
0		111			
For w		wing do you leave	your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping	may	uille		
13	Personal ne		9		
1	Banking	may			
[X]	Employment		mille.		
	Social needs	1.10-00000	8		
	35.7(F).1(5.55)	₹:			
	u currently use	local businesses in No linue to use them i	the community? If the Post Office is disc	antinued?	
If yes,	o currently use	local businesses in No linue to use them i		ontinued?	
	o currently use	local businesses in No tinue to use them i No A Cank			Jo 64434



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#### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			X	
b.	Mailing Letters				
ŝ	Mailing Parcels			$\bowtie$	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				×
t	Buying money orders				×
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
ħ	Sending Express Mall			×	
£:	Buying stamp-collecting material				X
Ott	ner Postal Services				
ð,	Entering permit mailings	YES	X NO		
ь	Resetting/using postage meter	YES.	25NO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	X YES	□ NO		
D.	Using for school bus stop	YES	X NO		
C	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain;	-			
ď.	Using public bulletin board	<b>₹</b> YES	□ NO		
ė.	Other	YES	NO K		
	if yes, please explain:	):12-5-5 24		_	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal n	eeds?
	If yes, please explain:	Z YES Con	CEPT	jon	

	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:			
For wi		o you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
X.	Shopping			
X	Personal needs			
X	Banking			
	Employment			
A	Social needs			
-11-11-14-11	Yes □ No.	usinesses in the community?	ontinued?	
	Yes No	FROST		
	1 - 4 / 1 / 1 6	- FROS		
		ST. concep	hon Jel., MIC	6745



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## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps				ľΧ
b.	Mailing Letters				Ø
Ģ.	Mailing Parcels				₩
d,	Pick up Post Office box mail				X
е,	Pick up general delivery mail				$\boxtimes$
Ť.	Buying money orders				N.
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\square$
'n.	Sending Express Mail				X
Ī,	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
ā.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
3,	Picking up government forms (such its tax forms)	YES	NO K		
D.	Using for school bus stop	YES	<b>⊠</b> №0		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES.	D NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	₩ NO		
	if yes, please explain:	-			_
Dφ	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal ne	eds?
		YES	X NO		
	If yes, please explain:				

	☐ Better		Just as Good		No Opinion	☐ Worse
If yes	, please expla	ain:				
-						
For w		lowing do you leave	your community? (Chec	ok all that app	y.) Where do you g	o to obtain these
Ø	Shopping	MAR	gville			
	Personalir		0			
X	Banking	Mary	ville			
	Employme	- 0	182-11-1			
X	Social nee	ids 5+,	an Berry - S	4. Joe		
			u.			
Do yo	경기를 잃었다.	e local businesses	in the community?			
720	Yes [	The self-decision of the second	if the Post Office is disc	ontinued?		
If yes	₩ Yes [		W. W. ASSESSOR III COMPANIES AND AN			
If yes	7500					
If yes						
iryes	11	Archer				
ne B			5 Hay V	ΛV.		
ne: B)	6840		9	<i>^v</i>		



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#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b,	Mailing Letters				X
s	Mailing Parcels				X
ď.	Pick up Post Office box mail				$\boxtimes$
е,	Pick up general delivery mail				M
ť	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.		$\Box$		M
h.	Sending Express Mail				M
ž,	Buying stamp-collecting material				M
Ott	er Postal Services				*****
B.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using poetage meter	YES	X NO		
No	npostal Services				
ú.	Picking up government forms (such as tax forms)	YES	NO X		
b.	Using for school bus stop	YES YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:	_			_
0.	Using public bulletin board	☐ YES	5 NO		
ė.	Other	☐ YES	MNO		
	If yes, please explain:				
150	you pass another Post Office during business hours while traveling to or from w	rank or shop	ning, or for	personal n	eeds?
Do	You pass another Post Onice during business hours will disversing to a work	YES	□ NO	mente (1900)	
	If yes, please explain; / \	1	-		
	a teach in a heighb	oring.	town	4	
	Their P.O. is only I bloc	e a	waley		
			0		

	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:		- <del>11-1</del> 997396969570	**************************************
	3 principal de la companya de la com			
For w		o you leave your community? (C	heck all that apply.) Where do you go	to obtain these
杖	Shopping	. O don't lu	re in the town.	a Conc. On
2013	Personal needs	I actually	line closer to	marche
X)	Banking	4 do all	fresiness th	ere
Y	Employment		South of the country	
Ý	Social needs			
1	-			
If yes,	Yes No would you continue to	o use them if the Post Office is di	scontinued?	
• 7	would you continue to	Sherry tate Hwy N	- Cove . Gd . Mo	64434
e: J	would you continue to Pes   No 3aut 5 29869 S	Sherry - tate Hwy N - 7405	1 0	4434
e: J	would you continue to Pes   No 3aut 5 29869 S	Sherry Notate Havy N	1 0	4434
ess;	would you continue to Ves 1 No  3aut 5  29869 S  660-562  4-6-11	Sherry tate Hwy N -7405	- Cone. gd. Mo	
ess:	would you continue to □ Yes □ No 3aut ⊆ 29869 S 660-562 4-6-11 y additional comment questionnaire.	Sherry tate Hwy N - 7405	- Couc. Gd. Mo	or taking the time to
ess:	would you continue to □ Yes □ No 3aut ⊆ 29869 S 660-562 4-6-11 y additional comment questionnaire.	Sherry tate Hwy N - 7405	- Couc. Gd. Mo	or taking the time to
ess:	would you continue to □ Yes □ No 3aut ⊆ 29869 S 660-562 4-6-11 y additional comment questionnaire.	Sherry tate Hwy N - 7405	- Couc. Gd. Mo	or taking the time to
ess:	would you continue to □ Yes □ No 3aut ⊆ 29869 S 660-562 4-6-11 y additional comment questionnaire.	Sherry tate Hwy N - 7405	- Couc. Gd. Mo	or taking the time to
ess:	would you continue to □ Yes □ No 3aut ⊆ 29869 S 660-562 4-6-11 y additional comment questionnaire.	Sherry Late Hwy No - 7405 s on a separate piece of paper a Closing this 1 great empar	- Cone. gd. Mo	or taking the time to



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### Postal Service Customer Questionnaire

Poi	stal Services	Daily	Weekty	Monthly	Never
	Buying Stamps			区	
	Mailing Letters				
č	Mailing Parcels			$\boxtimes$	
	Pick up Post Office box mail				S
	Pick up general delivery meil				$\boxtimes$
	Buying money orders				$\boxtimes$
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
	Sending Express Mail			$\boxtimes$	
	Buying stamp-collecting material			· 🗆	$\boxtimes$
H)	ner Postal Services				
	Entering permit mailings	YES	X NO		
	Resetting/using postage meter	☐ YES	⊠ NO		
la	npostal Services				
	Picking up government forms (such as tax forms)	X YES	□ NO		
	Using for school bus stop	YES	⊠ ио		
	Assisting senior citizens, persons with disabilities, etc.	☐ YES	X NO		
	If yes, please explain:				
	Using public bulletin board	¥ YES	□ NO		
60	Other	YES	□ NO		
	If yes, please explain:				

		Better			st as Good		No Opinion		Worse
If ye	ss, plea	se explain							
			_					_	
	which o	f the follow	ving do you le	ave you	r community? (Che	ck all that app	y.) Where do y	ou go to o	btain these
$\boxtimes$	Sh	opping	Hany	ille	Stanb	erry			
×	Po	rsonal nee			ic, Stank	-			
X	William .	STATE OF THE STATE	Jarres	1	7 - 1000 - 17.000	7			
$\boxtimes$	Eπ	nployment	11	ovil	1	)			
$\boxtimes$	So	cial needs	1.4	1	e Stank	-1			
				)		7			
Do y	ou curre	ently use I	ocal business	es in th	e community?				
	1000	Yes 🗌							
If yes	1000			em if the	e Post Office is disc	antinued?			
	28	Yes 🗌	No						
TATE #1000		VINE CONTRACTOR	-						
пе: М	1.0	nd M	vs. Cr	iarl	es Mille				
iress: 3	10	11 5	tate	Hw	J. Conc	eption	Jer, M	10,6	,4434
	927.0				9				
ephone:	(06	00 - 0	744-	220	O C				



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### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekty	Monthly	Nover
a.	Buying Stamps			X	
ь;	Mailing Letters		X		
G)	Mailing Parcels			X	
ď,	Pick up Post Office box mail		X		
œ.	Pick up general delivery mail		×		
ŧ.	Buying money orders				$\mathbb{X}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
n.	Sending Express Mail				$\mathbb{X}$
į,	Buying stamp-collecting material				$\mathbb{Z}$
Ot	ther Postal Services				
ä.	Entering permit mailings	YES	⊠ NO		
ь.	Resetting/using postage meter	YES	⊠ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🔀		
b	Using for school bus stop	YES	NO 🗵		
ij.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>™</b> NO		
	If yes, please explain:				
o,	Using public bulletin board	YES	X NO		= 101
e	Other	YES	□ NO		
	If yes, please explain				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing or for	personal n	eeds?
		X YES	□ NO		
	Work in Maryville				

	Better	Just as Good		No Opinion		Worse
If yes	, please explain:					
For what service		you leave your community? (Che	ok all that app	ly.) Where do you	ı go to obtain t	hese
M	Shopping	Maryville				
M	Personal needs	Maryville				
図	Banking	Maryulle				
175	Employment	Marybille				
Ø Do w⊓	Social needs	Maryville				
Do yo	u outrently use local bu	Maryv: 11 c				



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### Postal Service Customer Questionnaire

	Post	tal Services	Dally	Weekly	Monthly	Never
	3.	Buying Stamps				Z
	b.	Mailing Letters				Z
	c.	Mailing Parcels				Z
	d.	Pick up Post Office box mall				Ø
	в.	Pick up general delivery mail				Z
	į.	Buying money orders				$\square$
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ξ.			Ø
	h.	Sending Express Mail				Ø
		Buying stamp-collecting material				D
	Oth	er Postal Services				
	а.	Entering permit mailings	YES	NO.		
	þ,	Resetting/using postage meter	YES	NO NO		
	Nos	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	NO.	4	
	D.	Using for school bus stop	YES	NO NO		
	9	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:		1.0		_
	ď.	Using public bulletin board	☐ YES	Z NO	3	
	e.	Other	YES.	Ø No		
		If yes, please explain.				
2	Do	you pass another Post Office during business hours while traveling to or from y	work, or shop	ping, or far	personal r	needs?
			YES			
		If yes, please explain	-			_

	☐ Better	Just as Goo	nd 🔲	No Opinion	Worse
If yes	, please explain:				
-					
THE SOLE		do you leave your commu	- H - M - M - C - C - C - C - C - C - C - C	Actor Westernamen and County of	a to obtain Wanne
service	957		7	iy.) whate oo you g	O LO GOLGATI LITERA
	Shapping /	Parysille - S	St. Joseph		
Z	Personal needs	11 /	i.i.		
Z	Banking /	narquille,			
Z	Employment	Maryville -	St Joseph		
V	Social needs	29	2,		
ress:	29415	Toombs State Huy	F Cona	extion Jun	ction mo
ephone:	660 -	582-2423	3		
	4-6-11		mail can a very g & hope not change	_	
			-/		



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# Postal Service Customer Questionnaire

	INCOS.		Daily	Weekly	Monthly	Never	Somet
	Pos	Buying Stamps			M		
				X			
	b.	Mailing Letters		П			X
	¢.	Mailing Parcels	-	F		X	
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail		0.00		×	
	T.	Buying money orders				$\boxtimes$	
	ф.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					10
	n:	Sending Express Mail					X
		Buying stamp-collecting material					X
	Ott	ner Postal Services					
	a.	Entering permit mailings	YES	Ŋ NO			
	b.	Resetting/using postage meter	YES	No     No			
	No	npostal Services	-	FT			
	а.	Picking up government forms (such as tax forms)	YES	M NO			
	D,	Using for school bus stop	☐ YES	Ŋ NO			
	ď,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO			
		If yes, please explain					2
	d.	Using public bulletin board	YES	₩ NO			
		Other	YES	1X NO			
	0	If yes, please explain:		MAGNI			-
			water or shor	nino or fo	r personal	needs?	-
2	De	you pass another Post Office during business hours while traveling to or from v	YES	₩ NO	ietazenoak N		
		If yes, please explain:		172=50			
							-

		~ ¬



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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the CONCEPTION JUNCTION Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X
	b.	Mailing Letters				Y
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail				T
	e.	Pick up general delivery mail				P
	t.	Buying money orders				X
	ij	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h	Sending Express Mail				X
	Ho	Buying stamp-collecting material				X
	Ott	ner Postal Services				
	a.	Entering permit mailings	YES	X No		
	b.	Resetting/using postage meter	YES	NO.		
	No	npostal Services				
	8.	Picking up government forms (such as tax forms)	☐ YES	NO		
	b.	Using for school bus stop	YES	XNO		
	c	Assisting senior citizens, persons with disabilities, etc.	YES	X100		
		If yes, please explain:		/ \		
	ď.	Using public bulletin board	YES	\$ M9		
	6.	Other	YES	NO.		
		If yes, please explain.		/\		
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or singo	ping, or for	personal n	eeds?
			YES	☐ NO	2	1
		If yes, please explain:	- 1	y Vee in	Mary	ulle

		☐ Better	Just as Good	No Opinio	n Warse
	If yes	please explain	19972		
40	For whalervior		you leave your community? (Che	ck all that apply.) Where	do you go to obtain these
		Shopping			
		Personal needs	\ m .	10.	
		Banking	Mayo	ace	
		Employment	/ '		
		Social needs	1		
5.	If yes,	Yes No	sinesses in the community?  use them if the Post Office is disc	ontinued?	
100		2948	8 St Huy F		
Addre			4.1		
Addre	hone:	Cone	eption Jet, mo	64434	640-582-3060



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# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.);	Buying Stamps			THE STATE OF THE S		
0.	Mailing Letters	19				
a.	Mailing Parcels			4		
ů.	Pick up Post Office box mail				凹	
œ.	Pick up general delivery mail					
	Buying money orders				田	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			9		
3.	Sending Express Mall				4	
	Buying stamp-collecting material					
Oth	er Postal Services					
ai:	Entering permit mailings	YES	HNO			
b.	Resetting/using postage meter	YE\$	E NO			
No	npostal Services					
8	Pidding up government forms (such as tax forms)	YES YES	HNO			
b,	Using for school bus stop	YES	NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	If yes, please explain:					
d	Using public bulletin board	YES	□ NO			
e	Other	YES	□ NO			
	If yes, please explain	I/we	REVIE		16 8	0.00
w	you pass another Post Office during business hours while traveling to or from w	Fail Crit		oersonal n	eeds?	
DО	you pass another Post Office during business hours write traveling to or war-	T YES	14NO			
	WORKS EVEN SHAWAY		120			
	If yes, please explain.					-

	Better	Just as Good	☐ No Opin	ion	☐ Worse
If yes, p	lease explain:				
For which services		o you leave your community? (Check a	all that apply.) When	e do you go to ol	btain these
I I	Shopping	MARYWILLE			
9	Personal needs	MAKYVICER	1		
B'	Banking	MARYUILLE +	RAVENUS	00	
	Employment	N/A			
9	Social needs	WHERE EVER THE	BALL GA	LED AR	=
		uisinesses in the community?			
If yes, wo	Yes   No	o use them if the Post Office is discont	inued?		



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# Postal Service Customer Questionnaire

			Traff	177
		1-4	110	Toronto.
		Ø		
			W	
	U			
				4
g Certified Mail, Registered Mail, Insured ature Confirmation			W	
			1	
	YES	VNO		
	☐ YES	Y NO		
	YES	□ NO		
	YES	UNO		
ith disabilities, etc.	YES	□ NO		111.
	heret	ap. a	46004	1014
	YES	□ NO		
	YES.	□ NO		
business hours while traveling to or from w	ork, or shopp	ing, or for	personal n	eeds?
	YES	NO.		
	g Certified Mail, Registered Mail, Insured sture Confirmation with disabilities, etc.	ature Confirmation  YES  YES  YES  YES  YES  YES  YES  YE	ature Confirmation  YES NO	g Certified Mail, Registered Mail, Insured ature Confirmation  YES VINO YES NO

		☐ Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:	1865	544345.0054.0054	Al-Archiver
	-	a basi sitra barro lata bi transcolorio			
4.	servic	nich of the following di es?	you leave your community? (Check	call that apply.) Where do you	go to obtain these
		Shopping			
	10	Personal needs			
	4	Banking			
	V	Employment			
	18	Social needs			
5		Yes No would you continue to	usinesses in the community?  Use them if the Post Office is discon	dinued?	
Name	1	Cichard	Holtman		
Name Addre	ŕ		recury RJ.	Conception	J.+, Mu 6443



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### Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			×	
	b.	Mailing Letters		B		
	C.	Mailing Parcels			区	
	¢.	Pick up Post Office box mail	X			
		Plok up general delivery mail				X
	f,	Buying money orders				X
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	ħ.	Sending Express Mail			$\times$	
	15	Buying stamp-collecting material				区
	Ott	ner Postal Services				
	3.	Entering permit mailings	X YES	□ NO		
	b.	Resetting/using postage meter	YES	₩ NO		
	No	npostal Services				
	B.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	YES	₩ NO		
	C	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🖾		
		If yes, please explain:	_			
	d.	Using public bulletin board	⊠ YES	□ NO		
	ø.	Other	YES	⊠ NO		
		If yes, please explain.				
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	ping, or for	personal o	eds?
			YES	NO.		
		If yes, please explain:	V	*20:		

		Better		Just as Good		No Opinion	(2)	Worse
If y	es, ples	se explain:			-7.55		Water:	
3.00								
For	which o	if the following d	o you leave	your community? (Cher	ok all that app	y.) Where do you go	o to obtain th	1846
Ø	51	nopping						
9	Pe	ersonal needs						
$\nu'$	81	anking						
F	Et	nployment.						
	So	icial needs						
Do v				310 3011				
- T	s, would	Yés No		f the Post Office is disco	entinued?			
1000	s, would	you continue to Yes □ No	a Di	pt	-		-	
it ye	s, would	you continue to Yes No	a Di	pt	-	ct, Mo.	644	341
If ye	s would	you continue to Yes □ No	- Di	pt	-	ct, Mo.	644	341



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### Postal Service Customer Questionnaire

Pot	stal Services	Dally	Weekly	Monthly	Nover
8	Buying Stamps		区		
b.	Mailing Letters	DA .			
G.	Mailing Parcels			IΣ	
d.	Pick up Post Office box mail	(X)			
0	Plok up general delivery mail	N			1
ħ	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
ħ.	Sending Express Mail				Z
1	Buying stamp-collecting material				赵
Ott	er Postal Services				
8.	Entering permit mailings	YES.	NO ME		
ь	Resetting/using postage meter	YES.	W NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES YES	□ NO		
b	Using for school bus stop	YES.	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES YES	NO X		
	If yes, please explain:				
d,	Using public bulletin board	₩ YES	□ №		
θ,	Other	YES	M NO		
	If yes, please explain:	Tro- to	eas try	other pla	rce po out
De	you pass another Post Office during business hours while traveling to or from w	ark, ar shoos	oing, or for	personal n	eeds?
-		YES	NO NO		
	If yes, please explain:	2	VARIATION AND ADDRESS OF THE PARTY AND ADDRESS		

	Setter	Just as Good	No Opinion	Worse
if yes	, please explain		WK	
		do you leave your community? (Ohe	ck all that apply.) Where do you g	o to obtain these
service X	es? Shapping			
	Personal needs			
120	Banking			
	Employment			
区	Social needs			
- 03				
5. Do yo	u currently use local Yes No would you continue Yes No	businesses in the community? to use them if the Post Office is disc	continued?	
5. Do yo If yes. Name: 7	v currently use local No Yes No would you continue Yes No	to use them if the Post Office is disc Bright IN P. O. Rox 14.		h.W. 69V-59



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# Postal Service Customer Questionnaire

Pot	stal Services	Daily	Weekly	Monthly	Never
8	Buying Stamps				
D	Mailing Letters				
0	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying mortey orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
L.	Buying stamp-collecting material				
Oth	er Postal Services				
В.:	Entering permit mailings	YES.	□ NO		
b.	Resetting/using postage meter	YES	□ NQ		
No	npostal Services				
ä,	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
ė.	Other	YES	□ NO		
	If yes, please explain:				
100		ene no svoje	AND WARE	ruse superus	2000
D0	you pass another Post Office during business hours while traveling to or from w	The second second	I NO	personal ne	reds r.
			JULY WELL		
	Myes please explain: I believe the closing of the Post Office will cause a hardship for the s	Concep	tion J	ot.,	_
	the rural area. If the carrier has to prov	ride for	r the	servic	6.6
	it will be much later delivering the mail a	and I de	on't ge	at min	e
	until 1 P.M. or later now. Mail service i	is poor	as it	is an	d
р	I ordered checks in Maryville and was over lus they came at two different times over t	a mont	n gett.	ing th	em.
	don't think closing these Post Offices isr	't goin	ng to	nelp.	
	Also Post Office provides Income for the	Fire De	partme	int.	
	That was the reason the building was buil	t and w	wouldn'	t	
	have much use if Post Office Closed.				

			Better				Just as	Good				No Opir	ion		X v	orse
	If yes,	pleas	se expla	in.	Too	muc	ih ex	tra	work	on	Car	rier	and	much	late	n in
		de:	live	cy o	f ma	11.										
3411	For wh		f the folk	gniwe	do you k	save y	our carr	munity	7 (Check	all the	st apply	(.) When	e do yo	u go to ol	otain thes	Ð
	x	Sh	opping													
	1	Pe	regnel n	eeds											-	
	X	Ва	nking	No	bank	in	Con	ept.	ion J	et.						
		Em	ployme	nt	Self	emi	oloye	d	(Pa	נפתיו	0)					
		So	cial nee	ds				W 12		4,100						
5. Name	if yes,	would	Yes [	] No ntinue ] No	to use th	em if	the Pos se bu	t Office isin	is discon			aff	ect	the P	ost O	ffice
Addre	38		## ( &c	lede 3	3977	St	ata i	iwy '	rv .							
					ion -252		., MC	6hl	4.3lq							
							· , mu	901	1,34							



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# Postal Service Customer Questionnaire

Pos	ital Services	Daily	Weeldy	Monthly	Never
	Buying Stamps		×		
0.	Mailing Letters		$\bowtie$		
Ç.	Mailing Parceis				K
d.	Pick up Post Office box mail		$\boxtimes$		
€.	Pick up general delivery mail				
t,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
ħ.	3 (1984) 1 (				X
į,	Buying stamp-collecting material		IX		
Oth	er Postal Services				
a.	Entering permit mailings	Z YES	□ NO		
b.	Resetting/using postage meter	YES	NO 🔀		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	₽\$ NO		
ō.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>图</b> NO		
	If yes, please explain:				
d	Using public bulletin board	☐ YES	₩ NO		
e.	Other	YES	D NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	区 NO		
	If yes, please explain:				- 33

	Better	Just as (	Good	No Opinion	. Worse
H yes,	please explain:				
For wh		you leave your com	munity? (Check all th	at apply.) Where do	o you go to obtain these
M	Shopping M	orvVille	MO		
100	Personal needs	11	U.S.		
X	Banking	10			
M	Employment	1.1			
B	Social needs	<b>3</b> 1			
	Yes No Would you continue to Yes No No Would you continue to			e7	
-	2 Mains	t. Box/	4 concre	tion Jet.	MB. 64434



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# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
8	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels		X		
d.	Pick up Post Office box mail	X			
ė.	Pick up general delivery mail	X			
£.	Buying money orders				X
3	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail			X	
Œ	Buying stamp-collecting material				X
Otl	ner Postal Services				•77.000
a.	Entering permit mailings	YES	XNO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services		15		
3.	Picking up government forms (such as tax forms)	YES	<b>⊠</b> NO		
b.	Using for school bus stop	YES	₩vo		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	15/10		
	If yes, please explain	_	100.11		_
d.	Using public bulletin board	YES	□ NO		
ė.	Other	YES	☐ NO		
	If yes, please explain:		N=V2 - 5		
Do	you pess another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds7
		YES	NO		
	If yes, please explain;		1		

	Better	Just as Good	No Opinio	n Warse
If yes	, please explain:		Don't Kn	ow
For w		you leave your community? (C)	neck all that apply.) Where o	to you go to obtain these
1×	Shopping			
	Personal needs			
×	Banking			
	Employment			
П	Social needs			
	Yes No			
10. L	ori Lager			
D	ori Lager O Box 16	S Conce	tion Jut,	MO 64434
ress P	ori Lager O Box 16 1660-254	S Concer -1314	tion Jut,	MO 64434
ress P	ori Lager O Box 16 1660-254	-1314	tion Jut,	MO 64434
ress P	ori Lager O Box 16 1660-254 Oril 13,2 Try additional comments questionnairs.	- 1314 011 on a separate piece of paper a	nd attach it to this form. The	
ress P	ori Lager O Box 16 1660-254 Oril 13,2 Try additional comments questionnairs.	- 1314 011 on a separate piece of paper a	nd attach it to this form. The	
rplete this	ori Lager  O Box 16  1060-254  Oril 13,2  Ty additional comments questionnaire.  How wi	-1314	nd attach it to this form. The 2 mail if	

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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekty	Monthly	Never
	Buying Stamps			$\nabla$	
b.	Mailing Letters			W	
c,	Mailing Parcels				M
d.	Pick up Past Office box mail				V
é,	Pick up general delivery mail				V
*	Buying money orders				
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ū
ħ.	Sending Express Mail				
.90	Buying stamp-collecting material				77
Oth	er Postal Services				
9.	Entering permit mailings	YES	NO.		
ъ.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
в.	Picking up government forms (such as tex forms)	YES	V NO		
b.	Using for school bus stop	YES	₩ NO		
6.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d	Using public bulletin board	V YES	□ NO		
Θ.	Other	YES	M NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
-0 tons		YES	U NO		
	If yes, please explain:	ECX	-776		

	Better	Just as Good	☐ No Opinion	☐ Worse
If yes,	olease explain:			
) <del></del>	1.17.2 4517.			
For which		you leave your community? (Ch	nack all that apply.) Where do you g	d to obtain these
	Shopping			
	Personal needs			
	Banking St	onlevery, M.	5	
	Employment			
П	Social needs			
ss: 33	352 P	anther Rd,	Stanlerge	,MO 6
phone:				
4	/13/11			
	additional comment estionnaire	s on a separate piece of paper an	nd attach it to this form, Thank you	for taking the time to
	f	0 1 .	April	int it
f N	WONE	load is d	energy row	1210
		load is d		
den	lasing a	at all other 1	post offices closed? I	also? So



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#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
8,	Buying Stamps			×	
b.	Mailing Letters	X			
¢.	Mailing Parcels			也	
ø,	Pick up Post Office box mail				X
0.	Pick up general delivery mail	X			
t,	Buying money orders				内
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
n.	Sending Express Mall Yearly				
	Buying stamp-collecting material			d	
Oth	ner Postal Services		ar-		
a.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	X YES	□ NO		
No	npostal Services	64			
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	Ø NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:				_
ď	Using public bulletin board	YES	DNO		
e,	Other	YES	□ NO		
	If yes, please explain				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain:				

	Better	Just as Good		No Opinion	☐ Wor	rse
H ye	es, please explain:	W=400000000000	340			
_						-
	which of the following do	you leave your community? (Che	ck all that appl	y.) Where do you g	o to obtain these	
电	Shopping					
	Personal needs					
128	Banking					
	Employment	100				
П	Social needs					
25	Yes 🗌 No	usinesses in the community?  Use them if the Post Office is disconsisted to the William Willia				
If ye	Yes No s, would you continue to	use them if the Post Office is disc				
If ye	Yes No s, would you continue to	when if the Post Office is disco Don't Knou Holtman				
If ye me dress ephone	Yes No s, would you continue to Ves No	when if the Post Office is disco Don't Knou Holtman				
If ye tress ephone	Ves   No s, would you continue to Ves   No  Vary  603 7  944-2	when if the Post Office is disco Don't Knou Holtman		s form. Thank you f	or taking the time	a to
If ye tress ephone e: 4	Ves   No s, would you continue to Ves   No  Vary  603 7  944-2	Son the Post Office is disconsidered to the St. 3 5 9		s form. Thank you f	or taking the time	a to
If ye	Yes No s, would you continue to Yes No  Vaucy 603 7  944-2  -14-11  any additional comments a questionnaire.	Son I Know  Holtman  Holtman  St.  3 5 9	attach it to thi			
If ye	Yes No s, would you continue to Yes No  Vaucy 603 7  944-2  -14-11  any additional comments a questionnaire.	Son the Post Office is disconsidered to the St. 3 5 9	attach it to thi			



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# Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	8.	Suying Stamps			V	
	b,	Mailing Letters		P		
	¢.	Mailing Parcels		$\square$		
	d,	Pick up Post Office box mail	Z			
	Э.	Pick up general delivery mail			C	
	+	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\nabla$		
	'n.	Sending Express Mail				E
	1,	Buying stamp-collecting material		34		
	Oth	ner Postal Services		,		
	BI.	Entering permit mailings	YES	MO MO		
	b.	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	ä.	Picking up government forms (such as tax forms)	YES	1 NO		
	b.	Using for school bus stop	YES	I NO		
	(2.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:	-			
	ď	Using public bulletin board	☑ YES	□ NO		
	ė.	Other	YES	NO NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	ping, or for	personal n	eeds7
			YES	NO		
		If yes, please explain:				_

4 For wh	Better	lund.	Just as Good			Worse
4 For wh	please explain.			-	No Opinion	
		to you leave	your community? (Che	ck all that app	ly ) Where do you go	o to obtain these
service	24/1/					
Ø,	Shopping					
<b>4</b>	Personal needs					
A PA	Banking					
I	Employment					
Ø	Social needs					
	-					
<ol> <li>Do you</li> </ol>	currently use local	businesses i	the community?			
	Yes No					
If yes, v	would you continue	o use them	I the Post Office is disc	ontinued?		
	Yes No					
Name C	letus L	agei				
		-				
Address: /3	rx 186	6 443	4			
	110 000	1440				
elephone (	660 582	1415				



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### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
ß.	Buying Stamps			X	
b.	Malling Letters		139		
c	Mailing Parcels			×	
d.	Pick up Post Office box mall	Ø			
е,	Pick up general delivery mail				
t,	Buying money orders				X
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
n.	Sending Express Mail				
Ť.	Buying stamp-collecting material				
Ot	ner Postal Services				
8.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	Ø NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	T YES	⊠ wo		
D.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO:		
e.	Other	YES	NO.		
	If yes, please explain		0.51		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for p	personal riv	eds?
		T YES	NO NO		
	If yes, please explain:		5		

If you previously received carrier previously received Post Office by delivery or PO Box service will co			
Better	Just as Good	No Opinion	Worse Worse
If yes, please explain Who	, over PO.		APPL COLL
M			
For which of the following do services?	ou leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
41.	ryville		
Personal needs //	Tary ville		
Banking Ma	ryville		
Employment M	ryville		
Social needs Mu	ryville		
Do you currently use local out	inesses in the community?		
Yes No			
If yes, would you continue to u	ise them if the Post Office is disco	intinued?	
Yes No			
Tim+ Curo	yn Ho Arran		
	Conception	Jetno 64	434
	4-2280		
. 4-14	-11		



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# Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	9	Buying Stamps		X		
	D.	Mailing Letters	K			
	Е.	Mailing Parcels			X	
	ď.	Pick up Post Office box mail				X
	0.	Pick up general delivery mail			$\boxtimes$	
	ť	Buying money orders				8
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h	Sending Express Mail			X	
	36	Buying stamp-collecting material				×
	Oth	er Postal Services	7200			
	3.	Entering permit mailings	YES	NO.		
	b	Resetting/using postage meter	YES	NO 🖾		
	No	npostal Services	184-1941A-0	Takener I in the con-		
	$(\mathbf{n})$	Picking up government forms (such as tax forms)	YES	Z NO		
	D.	Using for school bus stop	YES	NO 🖂		
	Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain				
	d	Using public bulletin board	<b>⊠</b> YES	□ NO		
	(8)	Other	☐ YES	□ NO	î.	11
		hillety board to post woming m	ectina	Date 1	adas	the
2.	Do	you pass another Post Office during business hours while traveling to britom w	ork, or shop		personal	eeds?
		Wiles Wieses ovniers	YES	Face	ners	
		If yes, please explain:			1000	

	Better	Just as Good		No Opinion	Worse				
If yes	s, please explain:								
For wi		do you leave your community'	? (Check all that appl	ly.) Where do you g	o to obtain these				
	Shopping								
	Personal needs				00 - 20 - 11				
	Banking								
	Employment	Employment							
	Social needs								
Do yo	U currently use local Yes No	businesses in the community	7						
		to use them if the Post Office	is discontinued?						
If yes,	Yes No								
If yes,	1 <del>1</del>								
If yes,	He 0331-1033								
If yes,									





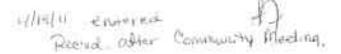
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#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			N.	
b.	Mailing Letters		X		
Ç,	Mailing Parcels				X
d,	Pick up Post Office box mail	$\boxtimes$			
ē.	Pick up general delivery mail				X
t.	Buying money orders			X	
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Meil				×
L	Buying stamp-collecting material				N
Oth	er Postal Services				
a,	Entering permit mailings	YES.	X NO		
b	Resetting/using postage meter	YES	NO NO		
No	postal Services				
a,	Picking up government forms (such as tax forms)	☐ YES	X NO		
b.	Using for school bus stop	YES	M NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES YES	<b>⊠</b> NO		
	If yes, please explain:				
d	Using public bulletin board	YES	NO NO		
e.	Other	YES	NO NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	sing, or for	personal ne	eds?
		YES	BY NO		
	If yes, please explain:				

	☐ Better		Just as Good	K	No Opinion		Worse
If yes	, please explain:						
-							
For wi		j do you leave	your community? (Che	ok all that app	y.) Where do you g	o to abtain th	ese
×	Shopping						
B	Personal needs						
$\square$	Banking						
X	Employment						
X	Social needs						
Do yo	u currently use loca		the community?				
	Yes N		f the Post Office is disc	ontinued?			
Huma	Yes N			SURLINGER I.			
If yes,	100						
		·					
	mmy Lo	Tour					
To							_
To	mmy Lo	US:					





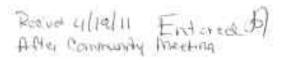
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### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps				
b.	Mailing Letters Reural Carrier only	8			
σ,	Mailing Parcets				14
d.	Pick up Post Office box mail				1
Đ.	Pick up general delivery mail				13
ř.	Buying money orders				14-
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
ħ.	Sending Express Mail				4
i.	Buying stamp-collecting material				
Oti	ner Postal Services				
э.	Entering permit mailings	YES	D-NO		
b.	Resetting/using postage meter	☐ YES	NO YO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	1 NO		
Ď,	Using for school bus stop	YES	13 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YEŞ	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	19 NO		
Đ.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ark, or shops	olng, ar for	personal ne	eds?
		YES	□ NO		
	If yes, please explain:	mary	pill	4	
			1		

1.6	Better	Just as Go	od _	No Opinion	☐ Worse
If yes, p	lease explain:				
Forwhic	h of the following do y	ou leave your commu	unity? (Check all that ap	ply.) Where do you g	o to obtain these
services	Shopping	3942	mo.		
333	Personal needs	-02	9 (1,0		15
Ø,	Emville				
d,	Banking	- Arri			
g	Employment	War o			
4	Social needs /	1			
Do you r	기가 있어야 하는 것이 맛이 그렇게 모르는	inesses in the commi	unity?		
1	Yes Y No	PSV - 1217727022			
If yes, w	yes No	use them if the Post O	fice is discontinued/		
	Yes [ NO				
(J)	O CoAm				
Va	The same of the sa		Ω	-	
100	1347 56	et Herry	t Long	regtion	J-\$
88. 11.5				. (	/
none: (	660-583	8717			





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hum Not 21 Page Nor 2

# Postal Service Customer Questionnaire

al Services	Daily	Weekly	Monthly	Neve
Buying Stamps				
Mailing Letters	Z			
Mailing Parcels			Z	
Pick up Post Office box mail				Z
Pick up general delivery mail				Z
Buying money orders				Z
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
Sending Express Mail				Ø
Buying stamp-collecting material				Z
r Postal Services				
Entering permit mailings	YES	NO.		
Resetting/using postage meter	YES	ZNO.		
postal Services				
Picking up government forms (such as tax forms)	YES	Ø NO		
Using for school bus stop	YES	<b>∠</b> NO		
Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
If yes, please explain:				
Using public bulletin board	Z YES	□ №		
Other	YES	□ NO		
If yes, please explain		1111-11		
	Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mall, Registered Mall, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Postal Services  Entering permit mailings  Resetting/using postage meter  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-bollecting material  Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior ditizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  YES  Other	Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collectring material  Postal Services  Entering permit mailings  Resettinglusing postage meter  Postal Services  Ficking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other    YES   NO	Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Postal Services  Entering permit mailings  Resetting/using postage meter postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior ditizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other    VES   NO

			Better		Just as Good	No Opinion	Worse
	If yes	, plea	se explain				
	_						
Į.	Forwh		the follow	ving do you leav	e your community? (Che	ck all that apply.) Where do you g	o to obtain these
		Sh	opping				
		Pe	rsonal nee	eds			
		∃a	nking				
		En	ployment				
		So	cial needs				
					n etille etille etille etille e		
8	Do you	u-cum	ently use I	ocal businesses No	in the community?		
	If yes,	would			if the Post Office is disc	ontinued?	
			Yes 🗀	No			
ame	E						
ddre	155:		31				
	hana			85			
elep	DAUG.						

complete this questionnaire.

4/19/11 entered 10) Record after Community Meeting



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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly Neve
a.	Buying Stamps			
b.	Mailing Letters	IX	V	
Q.:	Mailing Parcels			
d.	Plok up Post Office box mail	0/		
о.	Pick up general delivery mail	E		
	Buying money orders			<b>1</b> /0
9-	Obtaining special services, including Certified Mail, Registered Mail, Insur Mail, Delivery Confirmation, or Signature Confirmation	red 🔲		Ø, D
1	Sending Express Mail			ø, o
	Buying stamp-collecting material			B 0
Oth	ner Postal Services		54	
i.	Entering permit mailings	YES.	Ŭ NO	
£	Resetting/using postage meter	YES	IN NO	
No	npostal Services		1	
2.	Picking up government forms (such as tax forms)	YES	1 NO	
5.	Using for school bus stop	YES	M 190	
	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO	
	If yes, please explain:		-	
d.	Using public bulletin board	₹ YES	□ NO	
Θ,	Other	▼ YES	☐ NO	
	If yes, please explain: WE PICK UP STAMPS MAIL PACKAGES &	UY STAMPS	MAIL	LEMERS
Do	you pass another Post Office during business hours while traveling to or too AT CONCENTION CCT., NO POST OFFICE	om work, or shopp	ing, or for	personal needs?
	If yes, please explain.	1 <del>-1</del> 1555	100	
V. 57	ANDERRY WE WIVE CLOSER TO NO CONCENTION JET RO. IS CENTRAL DO AWAY WITH OTHER PO + MEED	LY LOCAL	LE I	WHE MO

	Better	Just as Good		No Opinion		Worse
If ye	s, please explain:					
Forw		do you leave your community? (0	Check all that appl	y.) Where do you g	o to obtain t	1050
[7]	Shopping //	ARYVILLE M	d.			
Ø	Personal needs	MARYVILLE	MO			
M	Banking /	MARY VILLE 1	10			
	Employment					
	Social riseds					
Do yo		businesses in the community?				
If yes	Yes No	to use them if the Post Office is o	fiscontinued?			
THE SER	confidence of the first own	DON'T KNOW				
	2	0 000 - Waldon SX				
те: {	Terald &	Luke				
	• Caracitation of	300 ST. Come	. t a	J. Mu. 6	4424	,
200000 - 3	75010	שארם שור שמכו	yeron y	. Mai. 4		
iress:	35213		\$ 35			



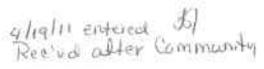
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Doorst 1358884 - 64434 Item Nor. 21 Page Nor. 2

# Postal Service Customer Questionnaire

W. C.	stal Services	Daily	Weekly	Monthly	Never
FO		Daily .	[]	TA	
-	Buying Stamps	1		12	1_1
b.	Mailing Letters			1	
¢.	Mailing Parcels				
d.	Pick up Post Office box mail	卣			
9	Pick up general delivery mail				
ť.	Buying money orders				P
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
ĸ	Sending Express Mail				
100	Buying stamp-collecting material				D
Oti	er Postal Services				
2	Entering permit mailings	T YES	19 NO		
b.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
В.	Picking up government forms (such as tax forms)	YES	U NO		
b,	Using for school bus stop	YES	U NO		
o.	Assisting senior citizens, persons with disabilities, etc.	YES	E NO		
	If yes, please explain:	-	_	_	_
ď.	Using public bulletin board	YES	□ NO		
Θ;	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ning, or for	personal n	eeds?
		YES	III-NO		
	If yes, please explain:	× A	3	1	
	Large post offices have fire	elm	est	une	4
	a d d d' · · · · · · · · · · · · · · · ·	m	nich	10	Le.
- 8	every awting sur, one	1.6 6.505	. Desirio	10 Sec.	.593.55
. 8	med our Hast office.				
1	neer Do				

	Better		Just as Good.		No Opinion		Worse
If yes	, please explai	ň.					
-							
For what service		wing do you leave	your community? (Che	ck all that app	y.) Where do you g	o to obtain t	hese
	Shopping						
	Personal ne	reds					
	Sanking						
	Employmen	ıt					
	Social need	5					
Do you	currently use	local businesses in	the community?				
If yes,	would you can	tinue to use them i	the Post Office is disc	ontinued?			
	Yes _	No					
TIE.							
iress:							1.5
ephone:		19					
-							





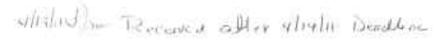
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#### Postal Service Customer Questionnaire

b. M c M d. P e. P	uying Stamps failing Letters failing Parcels fick up Post Office box mail fick up general delivery mail fuying money orders				
o M d. P e. P	tailing Parcels fick up Post Office box mail fick up general delivery mail uying money orders	Ø □			
о. Р е. Р	ick up Post Office box mail ick up general delivery mail uying money orders	Ø □			
e. P	ick up general delivery mail				
	uying money orders			200	
f. B	CAN DELICATE OF THE STATE OF TH	1		X	
		1		X	
g O	btaining special services, including Certified Mail, Registered Mail, Insured tail, Delivery Confirmation, or Signature Confirmation				X
	ending Express Mall				[X
. 8	uying stamp-collecting material				X
Other	Postal Services				
a, E	ntering permit mailings	YES	M NO		
b R	lesetting/using postage meter	YES	М МО		
Nonpo	ostal Services				
	icking up government forms such as tax forms)	YES	M NO		
b U	Ising for school bus stop	YES	X NO		
c. A	ssisting senior crizens, persons with disabilities, etc.	YES	₩ NO		
11	yes, please explain:				
d U	Ising public bulletin board	YES	A NO		
e. 0	Other	YES	NO X	11	
If	yas, please explain:				_
Do voi	u pass another Post Office during business hours while traveling to or from wo	ark, or shops	ping, or for	personal ne	eeds?
		X YES	□ NO		
19	yes, please explain:	\	211.1411.144.5		

3	previously	y received Post Office t		to your delivery service — proceed vice, complete this section. How d	
		Better	☐ Just as Good	No Opinion	Worse
4.	2/	high of the following do	om any where else it	encedion Scl. it an Edeption Scl. it asks thou within a xall that apply.) Where do you go	Source to contain these s.
	X	Snopping	Manuelle St. 7	Tag Stanley	
	X	Personal needs	too do more of	X	alopands anutre
		Banking the to	10.00	- Kans - 2022	
	52	Employment	worths all over &	JU missouri so he	with we leave it
		Social needs	MAIN DANISON A	ece misanar par is	Ca assusa 115 p
5,		☐ Yes 🖾 No	sinesses in the community?  use them if the Post Office is disco	ontinued?	
Nat	ne Day	ion Straid	acter of Dayte	n Chang Chances	
Ado	tress P.	D. px 232	Conception De	Luo, burgy	
Tel	ephone:		440		
Dat	· 4/2	k/II			
Philip.	a source and a record	A CONTRACTOR SELECTION SOLVER	and the second of the second o	astronic is to this force. The doctors for a	or Embridge Block Home to





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#### Postal Service Customer Questionnaire

Por	stal Services	Daity	Weekly	Monthly	Never
в,	Buying Stamps			W	
D,	Mailing Letters				
0	Mailing Parcels				B
ď.	Pick up Post Office box mail	1			
ū	Pick up general delivery mail				
ř	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
I,	Buying stamp-collecting material				
Ott	ner Postal Services				
э,	Entering permit mailings	YES	HNO		
b,	Resettinglusing postage meter	YES	WNO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	MYES.	□ NO		
b.	Using for school bus stop	YES	H NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES YES	4 100		
	If yes, please explain:				
d.	Using public bulletin board	N YES	□ N0		
e.	Other	☐ YEŞ	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing or for	personal n	eeds?
		YES	NO		
	If yes, please explain:	2			

3.	previously received Post Office	er delivery, there will be no change tox service or general delivery ser compare to your previous service?		
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
40	For which of the following of services?	o you leave your community? (Che	x all that apply.) Where do you g	o to obtain these
	Shopping Me	rquille, St Doe		
	Personal needs	Maryville, 51.)	int	
	Banking /	zanile.	14.0	
	Employment /	Marwille		
	Social needs	Maryville		
		0		
5.	Do you currently use local t	pusinesses in the community?		
	Ves No			
		o use them if the Post Office is disc	ontinued?	
	Yes No			
Nan	* Jennifer Ho	Hman		
Add	1000 P.O. BOK	25 Conception Sc	1. MO 664434	
Tale	phone (200-944			
1.010	MINIS COLOCO 1772	001)		
Date	4-4-11			
Ples	see add any additional commer	ts on a separate piece of paper and	attach it to this form. Thank you	for taking the time to
com	plete this questionnaire.	0	2 l	mail
5	ful that -	Having a P.O.	DOX MUEDO MI	y mou
5	alea Dalu 1	myself a anyon	u that & gw	e the key
4	D 0	Raving a P.O Mayself & anyon pen it.	U	U
u	DAMES COUTT C	fer in.		

Record after Community Meeting



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#### Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the CONCEPTION JUNCTION Post Office for each of the following:

o	stal Services	Daily	Weekly	Monthly	Never
i.	Buying Stamps		X		
į.	Mailing Letters		×		
	Mailing Parcels			M	
0	Pick up Post Office box mail				Ø
Ü	Pick up general delivery mail				Ø
	Buying money orders				#
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			B	
Ú,	Sending Express Mail				
	Suying stamp-collecting material				Ø
ti	ier Postal Services				
	Entering permit mailings	YES	☐ NO		
	Resetting/using postage meter	YES	□ NO		
Vo.	npostal Services				
ķ	Picking up government forms (such as tax forms)	YES YES	□ NO		
Ģ	Using for school bus stop	YES	M NO		
E	Assisting senior citizens, persons with disabilities, etc.	YES	5 NO		
	If yes, please explain:	-			
Ç.	Using public bulletin board	YES	□ №		
	Other	YES	□ NO		
	If yes, please explain	( <del>****</del>			
lo	you pass another Post Office during business hours while traveling to or from w	vork, or shopp	oing, or for s	personal ne	eds7
		☐ YES	□ NO		
	If yes, please explain.	Som	etimes	not	alw

Post office is closed before we go to work and before we get home. I do not want to have to travel on my day off or saturday as gas is high enough!

Better		Just as Good		No Opinion	Worse
If yes, please explain:					
For which of the following services?	do you leave	your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
Shooping	mo	ary ville ~	1 late	at ni	3ht/mio
Personal needs		val-mar		midni	1 1
Banking	Oh-			*	
Employment					
Social needs					
Yes No	to use them i		ontinued?	Si	
yes, would you continue	to use them i		ontinued?	N	
yes, would you continue	nerri Noble	igan	ontinued?	3	
yes, would you continue  Yes No  Susan  33563	nerri Noble	igan	ontinued?	31	
yes, would you continue    Yes   No   Susan       33563     542 - 9;   4 - 13 - 11	to use them in  Noble  345  nts on a sepa	igan LoL rate piece of paper and	attach it to thi		
yes, would you continue  ☐ Yes ☐ No  SUSAN	to use them in  New Mobile  345  nts on a sepa	igan LL rate piece of paper and iSSULS	attach it to thi	h my	mail be
yes, would you continue  Yes No  SUSAN  33563  e 562-9  4-13-11  Id any additional comme this questionnaire.  ARRE CA	to use them in  New Mobile  345  nts on a sepa	igan Rd rate piece of paper and iSSURS	attach it to thi	h my .	mail be
yes, would you continue  Yes No.  SUSAN (1)  33563 (2)  562-9;  4-13-11  dd any additional comme this questionnaire.	newy Noble 345 nts on a sepa hough	igan Rd  rate piece of paper and iSSues There it for	i attach it to thi WST - IS n posta;	h my o be or s	mail ber I would uch I

we do when we have something important coming.





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# Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Neve
	8.	Buying Stamps			区	
	63	Mailing Letters		X		
	Ġ.	Malling Parcels				
	d.	Pick up Post Office box mail				Z
	e;	Pick up general delivery mail		in the second		图
	r,	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D)
	h,	Sending Express Mail				X
	i.	Buying stamp-collecting material				
	Ott	her Postal Services	M=AV	-0. E-1	14701	-302
	6.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	a	Picking up government forms (such as tax forms)	YES	MY NO		
	b.	Using for school bus stop	YES	ON NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain		10.76		_
	d.	Using public bulletin board	☐ YES	⊠ NO		
	σ,	Other	YES	□ No		
		If yes, please explain:		IIIREUUSES		_
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ang, or for p	ersonal ne	eds7
			YES	Ď NO		
		If yes, please explain.		<b>1</b> 00000		
		7 - 181	- 14			_

	Better	Just as Good	☐ Na Opinion	Worse
If yes	s, please explain:			
4. For w	hich of the following open?	do you leave your community? (	Check all that apply.) Where do you go	o to obtain these
Ø	Shopping			
	Personal needs			
)XI	Banking			
	Employment			
	Social needs			
5. Do yo		ousinesses in the community?		
	Yes No	to use them if the Post Office is	distribution and 2	
If tone	TANAMA TANK ALAMA E CONTRACTOR AND A SECOND PROPERTY OF THE PARTY OF T	o use them in the Post Children	precontinued?	
If yes,	Yes No			
if yes,		Mattse	) N	
45/5/40		1 -1 0	nception Sct	-, MA, 64431
iame		1 -1 0	nception Sct	MA. 6443

am including an opinion with the survey. I attended a meeting regarding the closing possibility of our Post Office. They lestened to the concerns of the patrons - but feel requellers if the postal department isn't making money our voice are fruitled. sleave at least consider the Concerns of the patiens and over commenty. Because of illness in the formely, we resorted to the mail route. The rural carrieris a fostalio and releable person, But who he takes time off, the substitutes are not very reliable. Included wrong time for theil to arrive? I do patrouje over port office and hopefully, you'll have & heart and keep it open. It is the income for over fere department, Thouk You elan Mallion

### Postal Service Customer Questionaire Analysis

Questionnames were distributed to all delivery customers of the CONCEPTION JUNCTION Post Office on 03/29/2011.
Additionally, shuring the survey period, questionnames were available at the CONCEPTION JUNCTION Post Office to walk-or retail clustomers.

#### 1. Number of Questionaires

Total questionnaires distributed	212
Favorable to proposal	6
Unfavorable to proposal	9
Expressing no opinion	41
Tatal questionnaires received	55

#### Postal Concerns

The following postal concerns were expressed

#### . Concern (Favorable)

Customers were concerned about having to travel to another post office for service.

#### Response

You expressed a current about having to travel to enother post office for service. Services provided at the post office will be available from the carrier and customers will not have to have to have to enotine post office for service. Most transactions defined require innesting the carrier at the masters. Stamps by Mail and Money Order Application forms are evaluate for experimental contents.

#### - Concern (Favorable):

2. Customers were concerned about obtaining accountable mail and large parcels.

#### Response

You expressed a concorn about cutaining accountable mell and terps parcels. If you live less than one-half mile from the line of traval, the carrier will attempt definely of accountable items and large parcels to the customer's residence. If the line issue one-half mile away or is not name when adverty is emergeted, a notice will be set in the malbox. Large parcels will be left dutade the malbox of all a designated location or a notice will selled in the malbox. Attempted dislikery items will be left in the malbox. Attempted dislikery items will be left in the malbox to the administrative Post Office. Customers may pick set the item of the past office, required additional another party.

#### . Concern (Favorable):

No Concern

#### Response

Contrern (Nit Opmion)

4. Customer asked why their post office was being discontinued instead of the hours being reduced.

#### Kesponse

You asked why the post office was being discontinued mattes of reducing the hours. Past offices are reviewed on a case-by-case basis. When there is a vacability in a small office, it is justicitize to carried a study of the business activity and investigate the feasibility of provining service by attempts means.

#### Congern (No Opinion)

Quatomer expressed a concern about the loss their letters mailed at the Post Office.

#### Певропія

You expressed a concerned that currently letters you may at the Plant Office are lest and not received by addressee. however, when makes at other locations the addressee receives the letter. Your outgoing letters would be proved up by the rulal carrier and laten tack to the headout office for dispendir.

### E. Concern (No Opinion):

Contumer had a concern about the retention of her rural partier.

#### **Наиропи**

You had a concern in inference to the retention of your hast quarter, if the Post Office were to close. In this case your hast quarter will remain on the route histories is currently no. There will be no change in your hand center this tris proposes.

#### Cancern (No Opinion)

Customers asked why their post office was being discontinued while attens were retained.

#### Response

You selled why the supported pool office was being stockthaid white offices were retained. Plot offices are reviewed at a case-by-case basis. When there is a vertainty in a small office, it is customary to conduct a study of the business activity and investigate the leastifity of providing service by otherwise.

### Cancern (No Opinion)

Coatomers asked why their post office was being discontinued while others were retained.

#### Response

You asked why the suspended post office was being steportinued whole others were retained. Post offices are reversed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing version by alternate means.

#### Concern (No Opinion):

Customers wanted to know why the customer lines were so long at the adminoffice Post Office.

#### Response

You expressed a concern stout the valing time at the administrative Post Office. The apministrative Post Office serves a much larger occurrently and has a hispater ratial enablew workload. This opinion has been brought to the attention of the administrative post-value subject control window operations and ensure that customers do not have an unreasystatic with to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for services.

#### Genbern (No Opinion):

Customers were concerned about a change of address

Response

You expressed a concert about a change in address. Customers transmitly receiving rural definery will not expense to a change in their addresse. Gustimers repoving mail through a PO Box will be assigned a 911 address. The new address will community his use the occumulity name and ZIP Gode. Mail will be forwarded in accordance with postal regulations, and change of address forms are auglates from the Postal Service to assist cultioners in notifying correspondents of the change.

Contem (No Opinion).
 Costomers were concerned about a change of address.

You expressed a concern about a change in address. Customers will postinue to use their current arrent delivery entities. No shange in uny name or aip is helig proposed.

#### Concern (No Comion)

12. Customers were concerned about having to travel to enother post office for service, and the placement of the Hural Route

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and coatemers will not have to travel to another post office for service. Most transactions the not require meeting the carrier at the maltinic. Stampe by Mail and Money Order Application forms are exellable for customer convenience. Rural Pouts allignment is determined internally in the best intervet of the Postal Service.

T3. Concern (No Opinion)

Gustumers were concerned about having to wavel to another post office for service.

You expressed a concern allow having to leave to enabler past office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the matters. Stamps by Mail and Money Order Application forms are available for contomer critisaviature

## 14. Concern (No Opinion)

Customers were coccerned about how they are going to obtain mail service.

You were concerned about how you were going to other mail service with to loss of the Poel Office Box section in Competion Junction, retail services provided at the post office are available from the carrier. Most transactions do not require moving the carrier at the methox. Otamps by Mak and Money Green Application forms, are available for customer convenience. Listed below are some services available from the carrier and now to detain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provious customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Pulchase Order (Hursi), evaluate from the past office or the same. Commemorative stamps and stamp collecting products are also existable. The customal additions the postage paid order form envelope, embraces payment by personal check or postal money order made payable to the US Postal Service, and make the form (postage-free) or issues it in the tradition for the carrier to pick up. Most orders are processed overright, and some introseccatedy.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mathics, completing an application, and paying the carried in cash) the price of the money under plus the tee. The carrier gives the customer a receipt to the application. The money order is completed when the upmar returns to the post office, and a money order issuant is left in the questimer's mailties on the next delivery day. Mast customers provide the commit with a stamped, self-addressed envelope in which the completed indiney order is maked to its dissinution. If bustomers profer, the completed money orders will be returned for vertication on the riest delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Meri, delivery confirmation, signature confirmation, and COD may be: obtained from the carrier by leaving a note in the marbox, elong with the appropriate payment. The carrier will provide the services that day and leave a customer recent in the marbox on the next deticely day

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vecation, may request than their trial be held at the post office. during they absence. Upon roturn the customer asks the post office to resume delivery.

### Concern (No Opinion):

Customers were concerned about mail security

You expressed a denount about the security of mail. Continuers may place a lock on their methodes. The method must here a slot large enough to accommodate the dustomar's normal delig mail volume. The Postal Service does not open madboxes which are lucked and down not accept says for this purpose.

#### Concern (Nii Operen)

Customers were concerned about obtaining accountable mail and large partials.

You expressed a concern about statering accountable met and large percels. If you live less than one-half mile from the tine of travel, the cernier will alternal delivery of accountable Herna and large parcets to the customer's residence, if the live over one-half mile navey or is not home when definery is attempted, a notice will be left in the implicit. Large parcels will be left outside the mailtrax or all a designated location or a nutice will be left in the mailtips. Attempted delivery name will be taken bass to the extremetralise Pool Office. Customers may pick up the item at the post office, request redelivery on another may or authorize definely to another party.

#### Concern (Nin Opinioki)

17. No Caroen

#### Reappose

#### Conpain (UnFavorable):

Customer expressed a concern about aregular hours that the rural route serves the community.

You expressed a concern about irregular hours that the rural route serves the community. Our canters above to provide service at approximately the same time on a staty basis, however may volumes and weather conditions often effect distance times, if you desire apacial services from the tural carrier you may leave a note in your malitics, restructing the carrier to sound his horn, and then meet the carrier to receive services. Ristak services may also be obtained at the Conception Post Office located 2 miles away.

Customers were concerned about having to travel to prother post office for service.

#### Response

You sugressed a concern about having to must be excelled post office for service. Services provided at the post office will be available from the corner, and customers will not have to another post office for service. Must transactions do not require meeting the center at the matters. Stemes by Mail and Money Order Application forms are weakable for pustomer convenience.

Concern (UniFavorable) 20. No Concern

Response

### Nonpostal Concerns

The following nonpostal concerns were expressed

#### Concern (No Opinion)

Qualitations augmested concern over the apparent lack of interest by the Postal Service for the needs of the community since the Postal Service is currently facing decline in financial income.

You expressed a concert that the Postal Service exhibits a lack of interest in the making needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most unal efficient means possible. The proposed attenues delivery service will meet the making and service needs of the cummunity in a more unit effective manner. The current lesser could recoup the lost of income by severing another rector within or without the local

Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the community.

You expressed a concern about the detrimental effect the base of the post office would have on the community. Communities require regular and effective postal services, and these will always be provided to the Post Office community. There is no indication that the community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (uinFavorable):

Customers were concerned about the mailboxes being damaged by large bubbs.

You appreciant a conceyn about erecting a mailton and the mailtone heing damaged to large trucks. If this were to become an issue, presid currient the astronomous parameter to determine the proper multiple location and multitation inertholis that would help altervate this concern.

### Exhibit 264b Community Meeting Roster

# **Community Meeting Roster**

Postal Service Representatives (Names and	Titles):		Date:	4-14-2011
Joanne Dean Po		V	Time:	5:00Pm
Cannie mai, (A) man	set ve Mones	w		
Inda Dorus IC Pa	ntmoster Of	lany		
			17	
Total Number of Gustomers Present:	Place:St	Columbia	Hall	
This document may become a part of the off	ficial record that wi	ll be available for	public viewing.	

### Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Rela Down	3764 HJ 4184 BG	64434	620-944-254 620-944-2636
Gerall & Lake	35 213 300 37 mo	64434	460 944 2547
many & take	35215 3=0 511 Commenter Jak. Mes	64434	C40 944 2547
Cletus Lager	Day 186 Conseption Je	64434	460 583-1445
Mary Chenry	Conception ad MULY	64434	660-944-2891
Holo Mother	Concertion al Mo	64434	660-744-23
ichard Holtman	31300 Mergyry Rd Conception Jet Mo	64434	660 944 2398
ED HOLTMAN	CONCEPTION MO	64433	660 9442464
Dickie Henry	39513 S+ Hay 5 Stanberry MO	69989	660-783-5106
Tim Runde	4507 St. HWY.O	69479	680 977.2580
Charles 2 Mille	37071 STATE MUY 7	64434	660-944-2200
Dall n. Low	1 6/6 SECOND STOPP &C	64434	660-944-21
Mildred E. Les	ley 616 2nd 5+	64434	660-944-211
Jane F. Walter	606 2nd St. Conception St.	64434	660-944-2488

# Sign in To be continued - Const unity meeting

4-15-2013

Terri L Jermain	And ress	Phone
Terri L Jermain	37289 USHary 136	660-944-
	CONCIDITUD OCT 11 (C 107454	2551
Rita M. Auffent	POBOX 175	z vv===================================
	Conception Jet MD 64434	660-944-2535
CHARLES E 1	MATGON 33977 Stt Had VI	)
Terry & Wal	tman 36789 320 St. Conception Och Moley &	34 660-994-2528
many more	Conception Jet Mo.	944-224
Nancy Holtman	603 7th St.	944-2359
V	603 7th STreet	
Fred Hollman	Conseptua got No	944-2359
Version Jerson	33352 ponther Rd.	
	Stanberry Ma	944-2571
Star Haltro	3778W Conceture	944-2517
michael Jens	en 33352 Panther Rd	
	Stanberry, MO 6449	14 944-2571
Paul Jensen	704 Main St	660-254-218
	Clyde Mo 69452	
Karen Wray	17184 State Huy E	660-986-3261
750	Parnell Mo 64475	

Mary Log Sullivar POBOX 7 Conception AD 40949 2

Darrell Schieber 32955 Power St 660 944 -:
Conception No 64433

Deb Bh. Ley P.O. BOX L4 CONCeption Sct 64434 660 944 258.

Carolyn Ho Hman PO Box 126
Conception Jet Mo. 64434 660 944 228

SitRAH Woodward 113 Blue Jay DR 816-792-3976

An Congressman Sam Braves Liberty, MO 64068

Turner P Manyer

### Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### Postal Concerns

### Concern (UnFavorable)

Concern (unravorable)
 Customers expressed concern over the dependability of rural route service

You expressed a concern over the dependability of rural routs service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including protonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail. service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

#### Concern (UnFavorable):

Customers were concerned about a change of address

You expressed a concern about a change in address. Customers currently receiving rural delivery will not expenence a change in their address. Customers currently receiving mail in a PO Box will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change

### Concern (UnFavorable)

Customers asked why their post office was being discontinued while others were retained

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business. activity and investigate the feasibility of providing service by alternate means.

### Concern (UnFavorable):

Customers were concerned about later delivery of mail.

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable).
Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

#### Concern (UnFavorable)

Customer expressed a concern about package delivery and pickup

You expressed a concern about package delivery and pickup. Rural carners will deliver packages that fit in your rural mail. box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. Since some customers live closer to a Post Office other than the headout office of the rural carrier, it will be looked into as a possibility to leave packages and accountable mail at a closer post office on the rural carner's line of travel.

Concern (UnFavorable):
 Customers expressed concern about having to erect a rural mailbox

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located approximately 10 miles away or the nearest PO which is 2 miles away.

Docker 1558861 - 64454 hen NW: 25 Page NW: 2

# Customers expressed concern over the dependability of rural route service.

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

### Concern (UnFavorable):

Customers were concerned about later delivery of mail

You expressed a concern about delivery time. A customer's location on a camer's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cant per gallori our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a mute must cover.

### Nonpostal Concerns

### Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversiely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued

### Concern (UnFavorable):

Customers expressed concern for loss of revenue for local lessor.

You expressed a concern about the loss of the revenue for the local lessor. Revenue could be maintained by obtaining another renter from within or without the local community.

#### Concern (UnFavorable)

Customers were concerned about growth in the community since the Partners For Progress program is focused on revitalization of a community.

### Response

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growthin the area in recent years. Carner service will be able to accommodate future growth:

Concern (UnFavorable):
Oustomers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

### Concern (UnFavorable):

5. Customers felt the loss of a post office would have a detrimental effect on the business community since the community has recently implemented the Partners For Progress program.

You expressed a concern about the detrimental effect the loss of the post office would have on the community Businesses generally require regular and effective postal services, and these will always be provided to the suspended. Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued

### Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

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#### 03/28/2011

As the Postal Service manager responsible for all Post Offices in your area. I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at St. Columba Church Hall at 311. Rosevelt St on 04/14/2011 from 17:00 to 19:00 to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (815) 374-9686.

Thank you for your assistance.

Sincerely,

Jacque Lestie Manager, Post Office Operations



A. Office	Ë							
Name: Area Congress	CONCEPTION JUNCTION WESTERN Horial District. 6th		Elistrict County:	State MO MID-AMERICA PFC Nodaway	Zip Code: 64434			
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Pest Offi	te	Y	Classified Station			Classified Branch		90 []
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			7/7					
Prepare	d by:	Joen	me Dean				Date	04/20/2011
Title		MANAGER	AMERICA PFC Fost Office R	eview Coordi	nator			
							Fax No.	(816)



Office	6							
iame:	CONCEPT	ON JUNCT	ION		-	State: MO	Zip C	ode: 64434
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Docket 1358884 - 84434 from Nov 29 Page Nim (

### Proposal Checklist

Section I	Responsiveness to Community Postal Needs
~	Tell what we are doing and why.
	is reason for discontinuance justified and documented in the record?
MA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
~	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of parmit mailers, and postage mater
~	users
~	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS tevel, if appropriate.
~	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
V	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
NA	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires, number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
~	Information on petitions and congressional inquiries included with Postal Service responses.
~	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V	Advantages and disadvantages of proposed alternate service.
NA	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
_ ~	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- AA	Was Fost Office used as meeting place?
NA.	Was Post Office a shelter for a bus stop?
~	Old the Post Office have a public bulletin board?
NA	Were government forms available at the Post Office?
NA	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
NA.	What is the historical value of the office?
~	Is an address change necessary?
-	Will the community identity be preserved?
~	What are the growth trands (flat, up, down)?
~	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OiC/other career and honcareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary

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Section IV	Economic Savings	
~	A statement of annual savings includes a breakdown as I	oficers
	Postmaster salary (EAS-11 Minimum, no COLA)	
	Fringe benefits 33.5%	<u> </u>
	Rental costs, excluding utilities	½ 17, 350
	Total annual costs	- 5.240
	Less estimated gost of replacement service	± 74, 362
	Total annual savings	8,067
A one-time expense of \$	NA will be/was incurred for installation of CBUs and part	cel lockers
<b>~</b>	is postmaster salary based on the minimum salary without	
~	Does postmaster salary reflect the current office evaluation	
Section V	Other Factors	
-	The Postal Service has identified no other factors for cons	activitation (if appropriate)
N.B.	List other factors as appropriete.	3537,500 511 351 556 SOFT (1917)
- A/A	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains a necessary and an assessment of how those factors suppo- negative factors. In taking competing considerations into a degree of effective and regular service must be paramount	orting the need for change cutweigh any account, the need to provide a maximum
Section VII	Notices	
~	Appropriate notice is made that this is a proposal and not determination is made to discontinue the office, informatio at that time	s final determination. If a final n on the appeal process will be provided
Checkist gampleted By	Denus 05/13/	2011
Investigative Coordinator	Date	
Reviewed and Certified By:		3/2011
District PO Review Courdinate	Or Date	



05/17/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20280-3500

SUBJECT: Posting of the Proposal to Close the CONCEPTION JUNCTION Post Office

Docket No. 1358884

This is to advise you that on 05/17/2011, I will post for public comment a proposal to close the CONCEPTION JUNCTION Post Office in Nodaway, Congressional District No. 6th.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

MARK MARTINEZ District Manager MID-AMERICA PFC District

cc. Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



05/13/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of CONCEPTION JUNCTION Proposal Docket No. 1358884 - 64434

Please post the enclosed proposal to close the CONCEPTION JUNCTION Post Office in the lobby. The proposal must be posted in a prominent place from 05/17/2011 through close of business on 07/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

JOANNE DEAN Post Office Review Coordinator MID-AMERICA PFC District

Endosures: PS Form 4920 Proposal

> Invitation for Comments Comment Forms Official Record

Date of Posting: 05/17/2011 Date of Removal: 07/18/2011

#### UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Conception Junction Post Office:

The Postal Service is considering the close of the Conception Junction Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Conception Junction Post Office . Conception Post Office and Stanberry Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE

300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

Buyun K. Bali

Date	of:	Posting:	05/17	1/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date

PROPOSAL TO CLOSE
THE CONCEPTION JUNCTION, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358884 - 64434

Docket: 1318884+64434 liam Mar: 33 Page Nor: 2

#### L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Conception Junction, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Stanberry Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on May 08, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload: 2. Operational efficiencies will be obtained by providing the alternate service: 3. Regular and effective service can be provided by the rural carrier that serves the community: 4. There are 2 other post offices within a 2 mile radius.

The Conception Junction Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 13:00 to 16:00 Monday - Friday, 08:00 to 09:50 Saturday and lobby hours of 24 hours on Monday - Friday and 08:00 to 13:00 on Saturday to 46 post office box or general delivery customers and 150 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged nine transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,339 ( 63 revenue units) in FY 2008; \$21,881 ( 57 revenue units) in FY 2009; and \$17,054 ( 44 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at St. Columba Church Hall at 311 Rosevelt St to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On March 29, 2011, 212 questionnaires were distributed to delivery customers of the Conception Junction Post Office. Questionnaires were also available over the counter for retail customers at the Conception Junction Post Office. 56 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 8 unfavorable, and 41 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Stanberry Post Office, an EAS-18 level office. Window service hours at the Stanberry Post Office are from 08:00 to 11:00 and 12:00 to 16:30, Monday through Friday, and 08:00 to 10:30 on Saturday. There are 51 post office boxes available.

Retail service is also available at the Conception Post Office an EAS-11 level office, located two miles away. Window service hours at Conception Post Office are from 08:00 to 12:00 and 13:00 to 16:00, Monday through Friday and 08:00 to 10:00 on Saturday. There are 12 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer asked why their post office was being discontinued instead of the hours being reduced.
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community.
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Conception Post Office located 2 miles away.
3,	Concern:	Customer expressed a concern about the loss their letters mailed at the Post Office.
	Response:	The customer r outgoing letters would be picked up by the rural carrier and taken back to the headout office for dispatch.
4,	Concern:	Customer had a concern about the retention of her rural carrier.
	Response:	In this case your rural carrier will remain on the route he/she is currently on. There will be no change in your rural carrier thru this proposal.
5.	Concern:	Customers asked why their post office was being discontinued while

others were retained.

Post offices are reviewed on a case-by-case basis. When there is a Response: vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers wanted to know why the customer lines were so long at the Concern: adminoffice Post Office. The administrative Post Office serves a much larger community and has Response: a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster scan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Concern: Customers were concerned about a change of address. Response: Customers currently receiving rural delivery will not experience a change in their addresse. Customers receiving mail through a PO Box. will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about a change of address. Response: Customers will continue to use their current street delivery address. No change in city name or zip is being proposed. Customers were concerned about having to travel to another post office. Concern: for service, and the placement of the Rural Route Carner. Services provided at the post office will be available from the carrier, Response: and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Rural Route allignment is determined internally in the best interest of the Postal Service. Customers were concerned about having to travel to another post office 10. Concern: for service. Services provided at the post office will be available from the carrier, Response: and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about how they are going to obtain mail. 11. Concern: Retail services provided at the post office are available from the carrier. Response: Most transactions do not require meeting the carrier at the mailbox.

# the carrier and how to obtain them. PURCHASING STAMPS BY MAIL.

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the

Ducket 1358884 - 64434 Join Mbr. 33 Page Min. 4

mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed erivelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels.

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day of authorize delivery to another party.

Customer expressed a concern about package delivery and pickup.

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Since some customers live closer to a Post Office other than the headout office of the rural carrier, it will be looked into as a possibility to leave packages and accountable mail at a closer post office on the rural carrier's line of travel.

Customers expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located approximately 10 miles away or the nearest PO which is 2 miles away.

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

Docker 1358884 - 64434 Item Nhr. 33 Page file: 5

17. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

18. Concern:

Customers were concerned about later delivery of mail.

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

### Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
  4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
  carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

3. Concern:

Conception Junction is an incorporated community located in Nodaway County. The community is administered politically by the City of Conception Junction. Police protection is provided by the Nodaway County Sheriff's Dept. Fire protection is provided by the Tri - C Volunteer Fire Dept. The community is comprised of Community consists mainly of self-employed businesses, farmers, retred people, and commuters, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Jefferson C-123, St. Columbia Church, Knights of Columbus, American Legion, Tri-C Fire Department, City of Conception Jot., Tri-C Housing Corporation, Jefferson School, Reidlinger Lima and Gravel MFA Agri-Service, Dennis Schieber Construction Cletus Lager Electric, Strueby Plumbing and Trenching Porter Seamless Guttering, Fresh Look Contracting Spire Repair, Tri-Meadows McCrary Trash Service, Kirby Steins Trucking Tri-C Housing Corp., J & L Heating & Cooling City of Conception Junction, Mattson Bros. Inc Sturm Farms Inc., Residents may travel to hearby communities for other supplies and services.

Nonpostal services provided at the Conception Junction Post Office will be available at the Stanberry Post Office. Government forms normally provided by the Post Office will also be available at the Stanberry Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community since the Postal Service is currently facing decline in financial income.
Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. The current lessor could recoup the lost of income by seeking another rentor within or without the local community.
2 Concern:	Customers felt the loss of a post office would have a detrimental effect on the community.
Response:	Communities require regular and effective postal services, and these will always be provided to the Post Office community. There is no indication that the community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

large trucks.

Customers were concerned about the mailboxes being damaged by

Response: If this were to become an issue, please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. 4. Concern: Customers expressed concern for loss of revenue for local lessor. Response: Revenue could be maintained by obtaining another rentor from within or without the local community. Customers expressed concern over the apparent lack of interest by 5. Concern: the Postal Service for the needs of the community. Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers felt the loss of a post office would have a detrimental effect on the business community since the community has recently Concern: implemented the Partners For Progress program. Response: Businesses generally require regular and effective postal services. and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers felt the loss of a post office would have a detrimental 7. Concern: effect on the business community. Response: Businesses generally require regular and effective postal services. and these will always be provided to the auspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers were concerned about growth in the community since the Partners For Progress program is focused on revitalization of a 8. Concern: community. The growth of a community does not depend on the location of a Response: post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers were concerned about loss of employment in the Concern: community. Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### HI. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on May 08, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 66.295 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 51,792 \$ 17,350 ± \$ 5,220
Total Annual Costs Less Annual Cost of Replacement Service	\$ 74,362 <u>- \$ 5,067</u>
Total Annual Savings	\$ 66.295

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Conception Junction, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Stanberry Post Office, located 10 miles away.

The postmaster was promoted on May 08, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and requiar service will continue to be provided by rural route service.

The Conception Junction Post Office provided delivery and retail service to 46 PO Box or general delivery customers and 150 delivery route customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$66,295 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Conception Junction Post Office. Conception Post Office and Stanberry Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JACQUE LESLIE Date

JACQUE LESLIE Date

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

E.		Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.	
2.	Effect on Your Community. Ple you believe the proposal would ha	ase describe any favorable or unfavorable effects that ave on your community.	
3.		Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.	
Name of Postal Customer  Mailing Address  Signature of Postal Customer			
City, State, and ZIP Code		Date	



07/19/2011

### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JOANNE DEAN Post Office Review Coordinator 300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000



Date of Removal, 97/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE CONCEPTION JUNCTION, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358884 - 64434

Date of Posting: 05/17/2011



UNITED STATES POSTAL SERVICE

Date of Removal, 07/18/2011



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CONCEPTION JUNCTION, MC POST OFFICE AND ESTABLISH SERVICE BY MURAL ROUTE SERVICE

To the customers of the Conception Junction Post Office

The Postal Service is considering the close of the Conception Junction Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be must helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Conception Junction Post Office, if you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE

300 W PERSHING RD SUITE 210 KANSAS CITY , MO 84168-9000 Date of Posting: 05/17/2011

Date of Removal: 07/16/2011



### UNITED STATES POSTAL SERVICE

17. 2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the austomers of the Conception Junction Post Office

The Postal Service is considering the close of the Conception Junction Post Office for reasons stated in the accompanying proposal.

Ouring the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Conception Junction Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE

300 W PERSHING RD SUITE 210

KANSAS CITY , MO 54108-9000



Date of Removal: 07/18/2011

Removal Round Date



PROPOSAL TO CLOSE
THE CONCEPTION JUNCTION, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358884 - 64434



PROPOSAL TO CLOSE
THE CONCEPTION JUNCTION, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358884 - 64434

Date of Posting, 06/17/2011



#### UNITED STATES POSTAL SERVICE

Date of Removat 07/18/2011



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Conception Junction Post Office

The Postal Service is considering the close of the Conception Junction Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or untavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Conception Junction Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY MO 84108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE

300 W PERSHING RD SLITE 210 KANSAS CITY , MO 64108-9000 Date of Posting: 05/17/2011

Date of Removal, 07/18/2011



### UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY BURAL ROUTE SERVICE



To the customers of the Conception Junction Post Office.

The Postal Service is considering the close of the Conception Junction Post Office for reasons stated in the accompanying proposal.

During the 6C-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Conception Junction Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (616) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE

300 W PERSHING RD SUITE 210

KANSAS CITY , MO 64108-8000



PROPOSAL TO CLOSE
THE CONCEPTION JUNCTION, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358884 - 64434

1

### NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/19/2011

Postal Customers of the Conception junction Post Office. The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Conception junction Post Office, which was posted 05/17/2011 through 07/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Conception junction Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JACQUE LESLIE

300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

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### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.
 It would cut a ferson out of a fab.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our mail carrier for rural delinery finishes around 3:30 on a good day. If the has to deliner to everyone in town it is going to be rivery late in end weather and busy reason, ex. Christmas Mary C. Henry time, before he finishes.

Mary C. Henry Time, before he finishes.

Name of Postal Customer Signature of Postal Customer Signature of Postal Customer.

Bot 226

Mailing Address

City, State, and ZIP Code

Date 2,2011

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## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

WE WILL NO LONGER BE ABLE TO SEND PACHTHOUS USING EXPRESS MAIL WITHOUT DRIVING TO ANOTHER OFFICE.

- Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community. DUR COMMUN 174 CONTINUE TO SHRING And DECAY WITHOUT OFFICE. Duck VOLUNTEER FIRE DEPARTMEN 16ASE INCOME WHICH WILL LOST IF THIS OFFICE 15 CHOSED. RESULT IN ON INCHEASE IN OUR THIES
- Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal. 17 wares MAKE MONE SENSE 70 CLOSE 745 CLYDE, MO BECAUSE POST OFFICE IT IS IN A MODULAR COULD BE MOUED USED AND FLEW HEAE.

DONALD M. LEPLEY	1 mill to -0.
Name of Postal Customer	Signature of Postal Customer
616 SECOND STREET	
Mailing Address	
CONCEPTION JUNETION	MO 64434 6/27/1018
City, State, and ZIP Code	Date

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## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

1.	Effect on Your Postal Services. D	그러지, 하나 하면 이 경험이는 내일이 되었다면 하지만 하면 하다 하는데 하다면 하면 하다면 하다.	가는 가장 하다 있다면 있는데 가장에 가장 하는데 보고 있는데 투자 사람들이다.
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3.	Other Comments. Please provide a Postal Service should consider in de		
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	most convenient for	sur as mane	· ·
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Name of	Postal Customer	Signature	of Postal Customer
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Mailing /			
0	4 om to Maite	434	5-23-11
	e, and ZIP Code	L.J.C.	Date

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Jul 22 2011 1:02PH

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

I will have to drive further to buy money orders and get stamps it will cost me more money.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Why can't the hours be changed to save money for the P.O. but Keep it here?

Will there be a maibox in town to drop mail:

Ed Giggar	El Com		
Name of Postal Customer P.O., Box 102	Signature of Postal Customer		
Mailing Address Conception Jct N	10 64434 5-24-11		
City, State, and ZIP Code	Date		

Jul 22 2011 1:02PM

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## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

 Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

If the post office at conception Jet. is closed it will be devastating to the local volunteer for Orpariment, as it is the main source of income for the Department to operate.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

15 the post office is closed our Town will lose it's more identity.

Richard Holtman	Richard Hollman	
Name of Postal Customer 3/300 Mercury Rd	Signature of Postal Customer	
Mailing Address Conception Jet. Ma 64434	May 23 2011	
City, State, and ZIP Code	Date	

Donker: 1328884 - 64434 Rem Nor. 34 Page Nor. 1

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services.

> ALL EFFECTS ON COMMUNITY WOULD BE UNFAVORABLE

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

DEVASTATING /

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

> NOT CLOSE PO IN CONCEPTION JCI, MO

Name of Postal Customer Signature of Postal Lustomer

Dooker 1136884 - 64434

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services. We just got our mail Straighted out after our move.
- Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community. DON'T Like idea of going to A different Post Office the LAdy working At Conception Jet office is greAt.
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Close Childe Post Office She's just there for Lines Aday. Conception JC+,5 Name of Postal Customer Signature of Postal Customer U8 CLAIK PO BOX Mailing Address mo 64434

ONCEPTION

City, State, and ZIP Code

Docker: 1358884 - 64434 Ross Nor: 34 Page (Or: 1

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the CONCEPTION JUNCTION Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

  IF we were TO go rural rook compone would mare than likely have to charge Address and we gre just getting on wait straightened out at ter moving last year.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

  IF WE WENT TWAL TOKE, and there carrier would have Toke hived or the work Laad would be TOK much For them delivering NOW.
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

  I wherstand that having three offices in three Towns is a bit much i keep the one in the most populated Town and bring the rest down to it.

James A. Bliley	James ABliley
Name of Postal Customer Postor 141 308 Clark ST.	Signature of Postal Customer
Mailing Address	
CONCEPTION JIT. MO. 64434	5-18-2011
City, State, and ZIP Code	Date



MARY C. HENRY
PO BOX 226
CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern about the loss of employment in the community. All management positions were frozen in anticipation of the reorganization efforts. The OIC is a non career position but the Postal Service will offer the employee a similar position if available at another office or the employee can apply for other positions within the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210



DONALD M. LEPLEY
616 SECOND STREET
CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You may call the Admninstrative office for Express Mail time guarantees. The Rural Carrier will carry Express Mail supplies you may use. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued The current lessor could recoup the lost of income by seeking another rentor within or without the local community.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional guestions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



LORI STOLL

34670 300TH ST CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and money order sales.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued The current lessor could recoup the lost of income by seeking another rentor within or without the local community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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**ED GIGGAR** 

**PO BOX 102** CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office.
- You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie

Manager, Post Office Operations 300 W Pershing Rd suite 210

gum K Kali



RICHARD HOLTMAN 31300 MERCURY RD CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued The current lessor could recoup the lost of income by seeking another rentor within or without the local community.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie Manager, Post Office Operations 300 W Pershing Rd suite 210



**RICK STRATING** PO BOX 134 CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie

Manager, Post Office Operations 300 W Pershing Rd suite 210



DEBRA BLILEY
PO BOX 141
CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
  available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
  require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
  convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
  usps.com, or by calling 1-800-STAMP-24.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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JAMES A. BLILEY
PO BOX 141
CONCEPTION JUNCTION, MO 64434

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Conception Junction Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will
  continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of
  address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the
  change.
- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
  case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
  investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

Jacque Leslie

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000



A. Office							
Name: CONCE Area: WESTE Congressional Dist EAS Grade:	PTION JUNCT RN Fiet 6th	TION		strict: unity:	State: MO MID-AMERICA PFC Nodaway Finance Number		Code: 64434
Post Office:	N	Classified Station			Classified Branch		сро 🗌
This form is a place	e holder for nur	mber 39. There was not a	premature ap	peal (	ecelvett.		
Prepared by:	Joanne Dear					Date:	07/19/2011
Titte:	MID-AMERIC	CA PFC Post Office Revie	w Constinute	,			

#### Analysis of 60-Day Posting Comments

Namber of comments returned	
Total lpsettomares detributed	
Favorable comments	0
Untercritis comments	
No opinion increased	0
Total committa returne)	3

#### Postal Consums

The following postal conserns were expressed

#### Concurr (Linf accounts)

Customer suggested reducing/afterneting the riverties of Hours the post office operates

Pipula are interested by the workings of the joint office.

#### Concern d.inFavorables

Customers saked why their Post Office was being discontinued while others were retained.

Post Offices are reviewed on a case-by-case base. When there is a security in a small office, it is customery in consuct a study of the increase activity and revisit the transfelling of proceding service by otherwise means.

#### Concern (UnFeverable)

Customers expressed corrown about collection of outgoing med.

The colection tow will be retained and its man will product to be proved up Montay Prough Saturday in addition outstorners may place religions makin their malibores to be collected and skapatched by the carrier

#### Concern (LinFavoration):

Customers falt inclaiment weather and poor mail conditions inight impede litelyery.

#### Pasporter

Buth indervent seather and heavy mail source per cause investors from the normal delivery schedule, released the parties is required to justicide a web distort adequate size, equipped with recessary equipment (chains or enow tree, wanting lights or eagre, str. ) to worse the route eatility and officiality and in economic with faritable take and local more vehicle laws and regulations

Consent (UnFeverigity):
Customers were concerned about a possible address change.

Customers will be essigned a R11 withhors. The new artifers will stortmay to use the community none exp ZIP Cone. Mor will be forwarded in accordance with postal regulations. Change of address forms are available or time of using core, or from the Protect Service to assist outcomes in notifying correspondence of the change.

#### Consert (UnFeylingtike)

Customers were concerned about amount of maintains addivered by Rural Carrier.

This top priority of the Pomp Service is to provide mad service in the most efficient manner possess because all of our obtain are reflected in postage rates outstomers must pay. Gettien, costs are one of our biggest exportant, as you can be arround that sureful shought is given to the shucture of each route. A consented blocker of a partie is time of cases determined the one of day trust is delinered. The, of course, precludes providing safety delinery of their to ayers continue because or, malter have set structure a route, surpaintly must be liest. We do increase increasing crossing the values of malter each multiple or their second or thein second or their second or their second or their second or their Deliver the grashed amount of mail at this element possible hour. With the temperative of cellularly vertices in the world, in monitor vertices and five expenses we must also buy special attaction to energy bonastivation measures. When the price of genome great up are cent for patho and main told gasothes could resear your than 67 motion. Therefore, when structuring a mode we will be seen as before our good to before as much mail as possible as and you processes. rade mast solve. We dis regret the inconsensation to subtoners who lessed the dust serves search, early met sellowly. For those pustoners we ofter elementary discovery exercises, such as Post Office two services that provide access to their mail earlier. and throughout the may

## Consern (UnFestrative)

Customers were concerned about having to basel to enoting Post Office for service.

Selectors provided at the Foot Office will be available from the same, and sustamens will not have to cavel to another from Office for early with transantors do not require indusing the pathor of the matters. Stanger by WVI end Money Otter Application forms are predicte for scalaries actives environed. Stanger are also evolution at many stores and gas statems where quaternary may already shop, believe at users form, or by surking T-850-6TAWP-ba

#### Concern (LtnFavorable)

Customers were concerned about obtaining Express Mail survices from the carrier

The noted commer provides will the elements that are supplied or the Post Office with the exception of PG Bus services and tales. This notes convey provides as the sensions. The gen assessment at the Post Orice entry the exception of PC this instruct and the invalides adjunction and the Robert Statement of the Experient Mail their passenties. The Robert self-statement Mail supplies you may use. The statement will accept leave. Both or passages up to 10 except making. The certain all supplies you may use, the second representative or continue to the passages up to 10 except making. The certain all supplies you may be continued as receipt the agreement. The transfer of the passages was primed orders or soft a translate making.

Consert (Unif supress):
Customers were concerned about instaining services from the camer.

The horse center provides will the services that are exercise uit the Post QOID with the exception of PO Doc service and trulimost acceptance. This implicities alterny sales, prolonger paintup, special services and moresy index sales

## to. Consum (Unflavorable)

No Concern

**Response** 

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (An Favorable):
Customers expressed concern for loss of community identity.

#### Response

A community's electify district from the ordered and stably of the residents and their use of its name. The Postal Senancial helping to present community identity by continuing the use of the Community hards and ZIP Code in addresses.

2. Contacts (consumers).
Customers not the local of a Prox Office would have a detimental effect on the business community.

Quasitorraine responses noweled that qualifiers will common to use local businesses of the Post Office is discontinued. The current responses about or will rectain the fact of income by seeing another review without we would rectain the fact of income by seeing another review without we know the local dominancy.

Concern (Uniferrorable)
 Customers felt the loss of a Print Office would have a detimental effect on the business community.

The Postal Derivate is required to provide each community with regular and offschive service, using the most until efficient miseria possible. The proposed alternate delivery service will meet the making and service needs of the community of a more cost effective marrier. Businesses genetally require regular and effective policy enrices, and these will slewly be community to control of the community. Questionness respected that customers will provide by sceleng another varior within or without the rocal electronic first could recover the least of vocable by sceleng another varior within or without the rocal

Concern (Util' everytide).
Customers were concerned about bias of employment in the community.

At management postures were from a proception of the reorganization affore. The DRC is a non-career position but the Postal Service will offer the employee a strater position if averable at another office in the employee part apply for other positions within the Postal Review.



07/19/2011

## MEMO TO THE RECORD

SUBJECT: Certification of the Record CONCEPTION JUNCTION Docket Number 1358884 - 64434

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

MARK MARTINEZ District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Gode:	CONCEPTION JUNCTION, MO.	64434-9998	
EAS Level District County		11 MiD-AMERICA PFC		
		Congressions	el District	6th
		-		
Proposal		Close Consolidate		
Resson For F	fropset	was promoted		
Attemate Ser	vice Proposed	Rural Route Service		
Customers A	Medad.	416		
Post Office	Box	- 46		
General De	itaury	0		
Rural Rook	É.	0		
Highway Co	ontract Route (HCR)	0		
City Route		0		
hitemediat	e Burtel	0		
Intermedian		0		
	ber of customers:	40		
Total Humi	per or continuera.	44		
Date				
LIATE	Action Office suspended, Reason suspende			
	Suspension notice sent to Headquart			
09/09/2010	Printmaster vacancy occurred. Resid			
armed microsters the service	OIC Career 0 Noncareer 0 DI	her Employees: 0		
02/25/0011	District manager authorization to viud			
03/29/2011	Analysis: Eavorable 6: Unfavorable	umber sent: 212 Number Returned: 5 8 No Opinion: 41	5	
	Petrion motived. Number of signatures 0			
	Concerns expressed:			
	Congressional inquiry received: No Congerns expressed:			
37/(W2011	Proposal and checklist sent to district for review,			
	Government Relations and Retail Operations notified by distinct 10 days before the 65-day posting (PS Form 4920)			
07/19/2011	attached) Proposal and invitation for comments posted and round-dated.			
07/19/2011	The state of the s			
THE CONTRACTOR	Comment Analysis			
None	Premature PRC appeal received.	sinion 0 0		
. Isona	Concerns expressed			
85/05/2011	Updated PS Farm 4929 completed (III	(necessary).		
07/19/2011	Certification of the official record.			
	president, Area Operations.	vice president. Delivery and Retail, un	d copy of transmittal letter to vice	
	Headquarters lagged in official record	(option entry).		
	Record returned to district for addition	nal consideration.		
	Record returned as not warranted.			
	Final determination posted at affected Final determination removed and rout			
		nnouncement form sent to Headquarter	1	
No appeals letter received from Headquarters.				
	Appeal to PRC received.			
	PRC opinion received on appeal. Affirmed. Remanded.	USPS Withdrawn		
	Address management systems notifie	nd to updated AMS report		
	Discontinuance announced in Postal	Rulletin No Effective dele		
leview Coord	natoriperson most familiar with the case	(		
	III.		(351/00/00/01	
	JOANNE DEAN Name/Title		(816) 374-9686 Telephone Number	
	CONTROL OF LAN		Tompriore Number	
	JOANNE DEAN		(616) 374-9696	
	District Post Office Review Count	STREET	Telephine Number	



07/25/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Conception Junction Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Kim Silance, Post Office Review Coordinator, at (816) 374-9686 or Jacque Leslie Manager Post Office Operations.

GAIL HENDRIX

DISTRICT MANAGER

300 W PERSHING RD SUITE 210

Law M. Klenarix

KANSAS CITY, MO 64108-9000

**Enclosures:** 

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1358884.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Docket: 1358884 - 64434 Item Nbr: 46 Page Nbr: 1

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the CONCEPTION JUNCTION was received by 08/04/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/01/2011

Date of Removal: 10/03/2011

# FINAL DETERMINATION TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Response:

The Postal Service is issuing the final determination to close the Conception Junction, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Stanberry Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on May 08, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 2 mile radius.

The Conception Junction Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 13:00 to 16:00 Monday - Friday, 08:00 to 09:50 Saturday and lobby hours of 24 hours on Monday - Friday and 08:00 to 13:00 on Saturday to 46 post office box or general delivery customers and 150 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged nine transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$24,339 (63 revenue units) in FY 2008; \$21,881 (57 revenue units) in FY 2009; and \$17,054 (44 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at St. Columba Church Hall at 311 Rosevelt St to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On March 29, 2011, 212 questionnaires were distributed to delivery customers of the Conception Junction Post Office. Questionnaires were also available over the counter for retail customers at the Conception Junction Post Office. 55 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 8 unfavorable, and 41 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Stanberry Post Office, an EAS-16 level office. Window service hours at the Stanberry Post Office are from 08:00 to 11:00 and 12:00 to 16:30, Monday through Friday, and 08:00 to 10:30 on Saturday. There are 51 post office boxes available.

Retail service is also available at the Conception Post Office an EAS-11 level office, located two miles away. Window service hours at Conception Post Office are from 08:00 to 12:00 and 13:00 to 16:00, Monday through Friday and 08:00 to 10:00 on Saturday. There are 12 post office boxes available for rent.

The proposal to close the Conception Junction Post Office was posted with an invitation for comment at the Conception Junction Post Office, Conception Post Office and Stanberry Post Office from May 17, 2011 to July 18, 2011. The following additional concerns were received during the proposal posting period:

conc	erns were received during the proposal posting	period:
1.	Concern:	Customer asked why their post office was being discontinued instead of the hours being reduced.
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community.
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Conception Post Office located 2 miles away.
3.	Concern:	Customer expressed a concern about the loss their letters mailed at the Post Office.
	Response:	The customer r outgoing letters would be picked up by the rural carrier and taken back to the headout office for dispatch.
1.	Concern:	Customer had a concern about the retention of her rural carrier.

In this case your rural carrier will remain on the route he/she is currently on.

There will be no change in your rural carrier thru this proposal.

5.	Concern:	Customers asked why their post office was being discontinued while others were retained.
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6.	Concern:	Customers wanted to know why the customer lines were so long at the adminoffice Post Office.
	Response:	The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster scan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
7.	Concern:	Customers were concerned about a change of address.
	Response:	Customers currently receiving rural delivery will not experience a change in their addresse. Customers receiving mail through a PO Box will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
8.	Concern:	Customers were concerned about a change of address.
	Response:	Customers will continue to use their current street delivery address. No change in city name or zip is being proposed.
9.	Concern:	Customers were concerned about having to travel to another post office for service, and the placement of the Rural Route Carrier.
	Response:	Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Rural Route allignment is determined internally in the best interest of the Postal Service.
10.	Concern:	Customers were concerned about having to travel to another post office for service.
	Response:	Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
11.	Concern:	Customers were concerned about how they are going to obtain mail service.
	Response:	Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
		PURCHASING STAMPS BY MAIL  The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the

application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels.

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customer suggested reducing/alternating the number of hours the post office operates.

Hours are determined by the workload at the post office.

Customers expressed concern about collection of outgoing mail.

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers were concerned about a possible address change.

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about amount of mail to be delivered by Rural Carrier.

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

19. Concern:

Customers were concerned about obtaining Express Mail services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You may call the Admninstrative office for Express Mail time guarantees. The Rural Carrier will carry Express Mail supplies you may use. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

20. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

21. Concern:

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Since some customers live closer to a Post Office other than the headout office of the rural carrier, it will be looked into as a possiblity to leave packages and accountable mail at a closer post office on the rural carrier's line of travel.

22. Concern:

Customers expressed concern about having to erect a rural mailbox.

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located approximately 10 miles away or the nearest PO which is 2 miles away.

23. Concern:

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each dar

24. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

25. <b>Concern:</b> Customers were concerned about later delivery	of mail.
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Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

#### Some advantages of the proposal are:

- 1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Conception Junction is an incorporated community located in NODAWAY County. The community is administered politically by the City of Conception Junction. Police protection is provided by the Nodaway County Sheriff's Dept. Fire protection is provided by the Tri - C Volunteer Fire Dept. The community is comprised of Community consists mainly of self-employed businesses, farmers, retred people, and commuters. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Jefferson C-123, St. Columbia Church, Knights of Columbus, American Legion, Tri-C Fire Department, City of Conception Jct., Tri-C Housing Corporation, Jefferson School, Reidlinger Lima and Gravel MFA Agri-Service, Dennis Schieber Construction Cletus Lager Electric, Strueby Plumbing and Trenching Porter Seamless Guttering, Fresh Look Contracting Spire Repair, Tri-Meadows McCrary Trash Service, Kirby Steins Trucking Tri-C Housing Corp., J & L Heating & Cooling City of Conception Junction, Mattson Bros. Inc Sturm Farms Inc . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Conception Junction Post Office will be available at the Stanberry Post Office. Government forms normally provided by the Post Office will also be available at the Stanberry Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community since the Postal Concern: Service is currently facing decline in financal income.

> The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. The current lessor could recoup the lost of income by seeking another rentor within or without the local community.

1.

Response:

2.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the community.
	Response:	Communities require regular and effective postal services, and these will always be provided to the Post Office community. There is no indication that the community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
3.	Concern:	Customers were concerned about the mailboxes being damaged by large trucks.
	Response:	If this were to become an issue, please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern.
4.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
5.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued The current lessor could recoup the lost of income by seeking another rentor within or without the local community.
6.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued The current lessor could recoup the lost of income by seeking another rentor within or without the local community.
7.	Concern:	Customers were concerned about loss of employment in the community.
	Response:	All management positions were frozen in anticipation of the reorganization efforts. The OIC is a non career position but the Postal Service will offer the employee a similar position if available at another office or the employee can apply for other positions within the Postal Service.
8.	Concern:	Customers expressed concern for loss of revenue for local lessor.
	Response:	Revenue could be maintained by obtaining another rentor from within or without the local community.
9.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

10. Concern:

Customers felt the loss of a post office would have a detrimental effect on the business community since the community has recently implemented the Partners For Progress program.

Response: Businesses generally require regular and effective postal services,

and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is

discontinued.

Customers were concerned about growth in the community since 11. Concern:

the Partners For Progress program is focused on revitalization of a

The growth of a community does not depend on the location of a Response:

post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future

growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

#### **III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster was promoted on May 08, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

## **IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 66,295 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 51,792 \$ 17,350 <u>+ \$ 5,220</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 74,362 <u>- \$ 8,067</u>
Total Annual Savings	\$ 66,295

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## **VI. SUMMARY**

This is the final determination to close the Conception Junction, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Stanberry Post Office, located 10 miles away.

The postmaster was promoted on May 08, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Conception Junction Post Office provided delivery and retail service to 46 PO Box or general delivery customers and 150 delivery route customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$66,295 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Conception Junction Post Office, Conception Post Office and Stanberry Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Conception Junction Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Conception Junction Post Office, Conception Post Office and Stanberry Post Office during normal office hours.

Day Health		
Start	08/05/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	_

Docket: 1358884 - 64434 Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record



09/01/2011

# OFFICER-IN-CHARGE/POSTMASTER Conception Junction Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Conception Junction Post Office Final Determination Docket No. 1358884 - 64434

Please post in the lobby the enclosed final determination to close the Conception Junction Post Office. The final determination must be posted in a prominent place from 09/01/2011 through close of business on 10/03/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/04/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (816) 374-9686.

Sincerely,

KIM SILANCE

POST OFFICE REVIEW COORDINATOR

300 W PERSHING RD SUITE 210

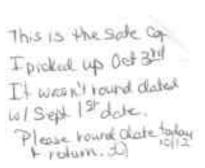
KANSAS CITY, MO 64108-9000











FINAL DETERMINATION TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



FINAL DETERMINATION TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



FINAL DETERMINATION TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE





FINAL DETERMINATION TO CLOSE THE CONCEPTION JUNCTION, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

OCT 12 2011

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# Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

## Post Office Final Determination Posting Dates\*

Date posted: 09/01/2011 Actual discontinuance date:

Date removed: 10/03/2011 Official discontinuance date:

No. of days posted: 32 (Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

# BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: CONCEPTION JUNCTION, MO ZIP Code: 64434-9998 Finance no: 281704

County: NODAWAY

Type of discontinuance:

Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office (X)

Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: KIM SILANCE

Telephone: (816) 374-9686

# AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: STANBERRY

ZIP Code: 64489-9998 Finance no: 287554

County: NODAWAY

Original name retained? Yes ( X ) No ( ) New last line of customer address is: CONCEPTION JUNCTION MO,64434

#### Type of replacement service

Post Office ( ) Route ( X )
Classified Station ( ) Branch ( )

Contract Unit ( ) Community Post Office (CPO) ( )

Date:

(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: ( ) TL ( ) HS

<sup>\*</sup>Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



08/05/2011

DISTRICT MANAGER 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- CONCEPTION JUNCTION

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

## POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

## APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

#### NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

## OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

ENLOVE

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, WESTERN Area